

PUBLIC NOTICE

Tuesday, 14 July 2026

POLOKWANE MUNICIPALITY INTENSIFIES REVENUE PROTECTION AND DEBT RECOVERY CAMPAIGN

Polokwane Municipality wishes to inform all residents, businesses, government departments and public entities that it will continue with its revenue protection and debt recovery campaign as part of its commitment to safeguarding public finances and ensuring the sustainability of essential municipal services.

The municipality's debt recovery teams will be conducting inspections and visiting properties across the municipal area to recover outstanding municipal debt. Customers who owe substantial amounts, have remained in arrears for extended periods, and have failed to demonstrate any meaningful commitment or arrangement to settle their accounts will be subject to credit control measures, including the disconnection of municipal services where applicable and in accordance with the municipality's Credit Control and Debt Collection Policy, relevant by-laws and applicable legislation.

This campaign applies equally to:

- Residential properties;
- Business and commercial establishments;
- Government departments;
- State-owned entities; and
- All other consumers with overdue municipal accounts.

The municipality wishes to emphasise that no customer is exempt from meeting their legal obligation to pay for municipal services received. Revenue collected from consumers is the lifeblood of service delivery and is essential for maintaining and expanding infrastructure, ensuring reliable water and electricity supply, repairing roads, collecting refuse, and providing other critical municipal services to our communities.

Consumers with outstanding accounts are strongly encouraged to settle their arrears immediately or approach the municipality without delay to make acceptable payment arrangements before enforcement action is taken. **Failure to do so may result in the interruption of municipal services and the institution of further debt recovery processes as permitted by law.**

Polokwane Municipality will continue to treat all consumers fairly, consistently and without fear or favour.

END

Issued by Polokwane Municipality's Communications and Marketing Unit

Reaga
Polokwane