

PUBLIC NOTICE

REVENUE ENHANCEMENT SUPPORT PROGRAMME

Issued date: 07 SEP 2026

The Polokwane Municipality advises residents of **Mankweng Residence** and surroundings about a special outreach visit to the **Mankweng cluster offices**. During this visit, eligible residents are encouraged to apply for the Indigent Subsidy and incentive programmes designed to help them settle their municipal accounts.

To be eligible (indigent), applicants must:

- Be 18 years or older
- Be a South African citizen
- Have a total household income of R5,960 or less per month

To be eligible (incentive), applicants must:

- Not have benefited from any other incentive in the past 3 years, excluding incentive as a result of back charge.

Incentives offered:

- Settlement discount:

Timeframe	Discount % on principal debt	Discount on interest
Settlement on the month of application before due date	35%	100%
Settle the debt in 2-month equal instalment, including current account	25%	100%
Settle the debt in 3 month equal instalment, including current account	15%	100%

The areas and dates of the programme will be as follows:

Date	Time	Venue
09 September 2026	9h00am till 16h00pm	Mankweng Unit A Rates Hall
09 September 2026	9h00am till 16h00pm	Mankweng Unit C Rates Hall

Additional Services Available:

- Account – related enquiries
- Assistance with payment arrangements
- Printing of monthly accounts statements
- Enquiries relating to indigent status, debt collection or other enquiries.

Important Documents required: Copy of Identity, Affidavit, Proof of Income e.g. SASSA, Municipal Statement Marriage certificate and bank statement where necessary, Death certificate if necessary.

Ms Thuso Nemugumoni
City Manager

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