

POLOKWANE MUNICIPALITY



PERFORMANCE AGREEMENT

2025/26

(1 July 2025)

Ms. THUSO NEMUGUMONI

CITY MANAGER

PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE POLOKWANE MUNICIPALITY

AS REPRESENTED BY THE EXECUTIVE MAYOR

Cllr. MAKORO, JOHN. MPE

(herein and after referred to as the Employer)

AND

CITY MANAGER

Ms. THUSO NEMUGUMONI

(herein and after referred to as the Employee)

FOR THE

FINANCIAL YEAR:

01 JULY 2025 – 30 JUNE 2026

1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 (“the Systems Act”). The Employer and the Employee are hereinafter referred to as “the Parties”;
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The Parties wish to ensure that there is compliance with Sections 57 (4A), 57 (4B) and 57 (5) of the Systems Act.
- 1.5 In this Agreement, the following terms will have the meaning ascribed thereto:
 - 1.5.1 “This Agreement” – means the performance Agreement between the Employer and the Employee and the Annexures thereto;
 - 1.5.2 “The Executive Committee” – means the Executive Committee of council constituted in terms of the Structures Act (Local Government: Municipal Structures Act 117 of 1998) as represented by its chairperson, the Mayor;
 - 1.5.3 “the Employee” means the **City Manager** appointed in terms of Section 56 of the Systems Act;
 - 1.5.4 “the Employer” = means Polokwane Municipality; and
 - 1.5.5 “the parties” means the Employer and the Employee.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to:

- 2.1 Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 Specify objectives in terms of the key performance indicators and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 Specify accountabilities as set out in a Performance Plan, which forms an Annexure to the Performance Agreement;
- 2.4 Monitor and measure performance against set targeted outputs;
- 2.5 Use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 In the event of outstanding performance, to appropriately reward the employee;
- 2.7 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on **01 July 2025** and will remain in force until **30 June 2026** thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof;
- 3.2 The parties will conclude a new Performance Agreement that replaces this Agreement at least once a year by not later than 31st of July of the succeeding financial year;

- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason; and
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon;
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or Council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised

4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 The performance objectives, key performance indicators and targets that must be met by the Employee;
 - 4.1.2 The time frames within which those performance objectives and targets must be met; and.
 - 4.1.3 The core competency requirements (Annexure C – definitions) as the management skills regarded as critical to the position held by the Employee
- 4.2 The performance objectives, key performance indicators and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include:
 - 4.2.1 key objectives that describe the main tasks that need to be done;
 - 4.2.2 key performance indicators that provide the details of the evidence that must be provided to show that a key objective has been achieved;
 - 4.2.3 target dates that describe the time frame in which the targets must be achieved; and
 - 4.2.4 weightings showing the relative importance of the key objectives to each other;

- 4.3 The Personal Development Plan (Annexure B) sets out the employee's personal development requirements in line with the objectives and targets of the Employer; and
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer;
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required;
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee;
- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework;
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, Operational Performance (in the form of key performance indicators (KPIs) under specific Key Performance Areas (KPAs)) and Core Competency Requirements (CCRs), both of which shall be contained in the Performance Agreement.
 - 5.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.

5.5.3 KPs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.

5.6 The Employee's assessment will be based on his / her performance in terms of the key performance indicator outputs / outcomes identified as per attached Performance Plan (Annexure A), which are linked to the KPs, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

KPA No.	Key Performance Areas	100%
1	Municipal Institutional Development and Transformation	20%
2	Basic Service Delivery	20%
3	Local Economic Development (LED)	20%
4	Municipal Financial Viability and Management	20%
5	Good Governance and Public Participation	20%
		Converted to 80%

5.7 Manager's responsibilities are also directed in terms of the abovementioned key performance areas. In the case of managers directly accountable to the Municipal Manager, other key performance areas related to the functional area of the relevant manager can be added subject to negotiation between the municipal manager and the relevant manager

5.8 The CCRs will make up the other 20% of the Employee's assessment score. CCRs that are deemed to be most critical for the Employee's specific job should be selected (✓) from the list below as agreed to between the Employer and Employee. Three of the CCRs are compulsory for Municipal Managers:

CORE MANAGERIAL COMPETENCIES ¹	✓ 2	WEIGHTING %	LEVEL ³
Strategic Capability and Leadership		10	
Programme and Project Management		10	
Financial Management	✓	5	

CORE MANAGERIAL COMPETENCIES ¹	²	WEIGHTING %	LEVEL ³
Change Management		5	
Knowledge Management		5	
Service Delivery Innovation		10	
Problem Solving and Analysis		15	
People Management and Empowerment	✓	10	
Client Orientation and Customer Focus	✓	5	
Communication		10	
Accountability and Ethical Conduct		15	
TOTAL PERCENTAGE		100%	
			Converted to 20%

¹as published and defined within the Draft Competency Guidelines,

Government Gazette 23, March 2007

²✓ Compulsory for municipal manager

³Proficiency level (1, 2 or 3) as stipulated in the Draft Competency

Guidelines, Government Gazette 23, March 2007

6. PERFORMANCE ASSESSMENT

6.1 The Performance Plan (Annexure A) to this Agreement sets out:

6.1.1 The standards and procedures for evaluating the Employee's performance; and

6.1.2 The intervals for the evaluation of the Employee's performance;

6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force;

6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames;

6.4 The Employee's performance will be measured in terms of contributions to the strategic objectives and strategies set out in the Employer's IDP

6.5 The Annual performance appraisal will involve:

6.5.1 Assessment of the achievement of results as outlined in the Performance Plan

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to *ad-hoc* tasks that had to be performed under the KPA
- (b) Values are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5-point scale automatically. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to submit evidence of performance where a disagreement
- (c) The Employee will submit his self-evaluation to the Employer prior to the formal assessment; and
- (d) An overall score will be calculated based on the total of the individual scores calculated above.

6.5.2 Assessment of the CCRs:

- (a) Each CCR should be assessed according to the extent to which the specified standards have been met
- (b) An indicative rating on the five-point scale should be provided for each CCR
- (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score
- (d) An overall score will be calculated based on the total of the individual scores calculated above.

6.5.3 Overall rating

- (a) An overall rating is calculated by adding the overall scores as calculated in 6.5.1 (d) and 6.5.2 (d) above; and
- (b) Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPIs and CCRs:

Level	% score	Terminology	Description
5	167	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.
4	133 – 166	Performance significantly above Expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved al others throughout the year.
3	100 – 132	Fully Effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.
2	67 – 99	Not fully Effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performances criteria and indicators as specified in the PA and Performance Plan.
1	0 - 66	Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level

Level	% score	Terminology	Description
			expected in the job despite management efforts to encourage improvement.

6.7 For purpose of evaluating the performance of the Employee for the mid-year and year-end reviews, an evaluation panel constituted of the following persons will be established:

- 6.7.1 Municipal Manager
- 6.7.2 Chairperson of the Performance Audit Committee (PAC) or the Audit Committee (AC) in the absence of a performance audit committee
- 6.7.3 Member of the Mayoral Committee responsible for the portfolio of the senior manager;
- 6.7.4 A Municipal Manager from another municipality; and
- 6.7.5 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels.

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of the Employee in relation to his performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Quarter	Review Period	Review to be completed by
1	July – September 2025	October 2025
2	October – December 2025	January 2026
3	January – March 2026	April 2026
4	April – June 2026	August 2026

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings;
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made;
- 7.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B. Such Plan may be implemented and/or amended as the case may be after each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall:
 - 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 Provide access to skills development and capacity building opportunities;
 - 9.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;

- 9.1.4 On the request of the Employee, delegate such powers reasonably required by the Employee to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time assisting him/her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others:

10.1.1 A direct effect on the performance of any of the Employee's functions

10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer

10.1.3 A substantial financial effect on the Employer

10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay

11. MANAGEMENT OF EVALUATION OUTCOMES

11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

11.2 A performance bonus of 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:

11.2.1 A score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and

11.2.2 A score of 150% and above is awarded a performance bonus ranging from 10% to 14%.

11.3 In the case of unacceptable performance, the Employer shall:

11.3.1 Provide systematic remedial or developmental support to assist the Employee to improve his or her performance;

11.3.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

12.1 In the event that the Employee is dissatisfied with any decision or action of the Employer in terms of this Agreement, or where a dispute or difference arises as to the extent to which the Employee has achieved the performance objectives and targets established in terms of this Agreement, the Employee may within 3 (three) business days, meet with the Employer with a view to resolving the issue. The employer will record the outcome of the meeting in writing;

12.2 If the Parties cannot resolve the issues within 10 (ten) business days, an independent arbitrator, acceptable to both parties, shall be appointed to resolve the matter within 30 (thirty) business days; and

12.3 In the event that the mediation process contemplated above fails, the relevant clause of the Contract of Employment shall apply.

13. GENERAL

13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer;

13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments; and

13.3 The performance assessment results of the Municipal Manager must be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Thus done and signed at Polokwane on this the 24 day of
July 2025

AS WITNESSES:

1. _____

Tlafemugumoni
CITY MANAGER

2. _____

Thus done and signed at Polokwane on this the 27 day of
July 2025

AS WITNESSES:

1. _____

W.C
EXECUTIVE MAYOR

2. _____

ANNEXURE A

1. Basic Services Delivery

Key Performance Area (KPA)	Basic Service Delivery		
Outcome 9:	Responsive, Accountable, Effective and Efficient Local Government System		
Pillar	Smart living	SDF objective	Municipal IDP Priority
	To develop a viable, affordable, efficient and effective settlement model and rural area development strategy for areas beyond the urban complexes in the municipality. This will contribute to the strengthening of rural nodes and the creation of an inclusive economy.	<ul style="list-style-type: none"> To enhance infrastructure development for priority communities by the strengthening of rural nodes. 	Provision of basic services, which include electricity, water, sanitation and refuse removal
			IDP Strategic Objective

Project Number	Project Name	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Proposed Budget	Responsible Official	Performance Base Line	Annual Target Description	Q1 POE		Q2 POE		Q3 POE		Q4 POE		Portfolio of Evidence (POE)								
									Quarter 1	Target Description	Quarter 2	Target Description	Quarter 3	Target Description	Quarter 4	Target Description	Number of low-cost rural households electrified	Projects completed	Payments certified	Certifications	Completion certificates	Certification dates			
BS_D_T_L1	Electrification Urban Households	Energy Services	Increase number of Rural Households with access	#	1500000	Director: Energy Services	146	N/A	N/A	N/A	200	Number of low-cost rural households	N/A	N/A	N/A	N/A	300	Projects completed	Payments certified	Certifications	Completion certificates	Certification dates			
BS_D_T_L2	Renewable Energy Grid Expansion	Solar Panel Installation	Percentage of grid-connected households	%	10%	Manager: Grid Expansion	120	100%	100%	120%	150%	180%	200%	220%	240%	260%	280	Grid-connected households	Renewable energy projects	Grid expansion payments	Renewable energy certifications	Grid completion certificates	Renewable energy certification dates		
BS_D_T_L3	Water Conservation Program	Water Usage Monitoring	Gallons saved per household	gallons	5000000	Coordinator: Water Conservation	100	5000000	5000000	5500000	6000000	6500000	7000000	7500000	8000000	8500000	9000000	9500000	10000000	Water usage reduction	Water conservation projects	Water usage monitoring payments	Water usage reduction certifications	Water usage monitoring completion certificates	Water usage monitoring certification dates
BS_D_T_L4	Waste Management Initiative	Recycling Rate	Tons diverted from landfills	tons	1000000	Supervisor: Waste Management	80	1000000	1000000	1050000	1100000	1150000	1200000	1250000	1300000	1350000	1400000	1450000	1500000	Waste diversion	Waste management projects	Waste diversion payments	Waste diversion certifications	Waste management completion certificates	Waste diversion certification dates

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UOM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Quarter 1 POE	Quarter 2 POE	Quarter 3 POE	Quarter 4 POE	Portfolioolio of Evidence (POE)
BS-D-T-L(A)	Increase number of Urban low-cost housings electrified by 30 June each year	Energy Services	Increase number of Rural Households with access to electrification by 30 June each year	# 150001	Director: Energy Services	146	N/A	N/A	N/A	N/A	N/A	Number of low-cost urban households electrified
												Projects payment certifies, complies, certifies, asset capita lists n certifies and beneficiary lists
												and beneficiary lists
												asset capita lists n certifies and beneficiary lists

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 Target Description	Q1 POE	Quarter 1	Q2 Target Description	Q2 POE	Quarter 2	Q3 Target Description	Q3 POE	Quarter 3	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-DT-L56	Electrification of households	Energy Services	Increase percentage of households with access to electrification by 30 June each year	15,000	Manager: Planning & Development	500 (%)	Electrification of 500 (%) households	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	500 (%)	Electrification of 500 (%) households	Completion certificates
BS-DT-L2	Installation of High Mast lights (Rural area)	Energy Services	Number of high mast lights installed by 30 June each year	R5,000	Director: Energy Services	0	Installed and energized solar high mast lights	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	Number of solar high mast lights installed and energized	Completion certificates	Projects payment certificates, completion certificates, and asset capitalisation certificates

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UOM)	Proposed Budget	Responsible Official	Performance Base Line	Annual Target Description	Q1 Target Description	Q1 POE	Quarter 2	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS_D_T_L3	Solar High Mast lights (City entrances)	Energy Services	Numb er of solar high mast lights installed at City Entrances by 30 June each year	R2 600 000	Director: Energy Services	New	Installed and energized solar high mast lights	N/A	N/A	N/A	N/A	N/A	1	Number of solar high mast lights installed and energized	Projects paym ent certifies, compl etion certifies, and asset capitalisatio n certifies	Projects paym ent certifies and compl etion certifies	Projects paym ent certifies	Projects paym ent certifies and compl etion certifies, and asset capitalisatio n certifies	
BS_D_T_L4	Reduction of electric city losses programme	Energy Services	Percentage reduction of electric city losses by 30 June each year	R20 000	Director: Energy Services	12.2 2%	0.2 5% (i.e. 0.2 5% reduction from the baseline)	12.1 7%	Percentage of cumulative electricity distribution losses	Mont hly electric city sales report and Eskom purch ases invoices	Mont hly electric city sales report and Eskom purch ases invoices	12.0 0%	Percentage of cumulative electricity distribution losses	Mont hly electric city sales report and Eskom purch ases invoices	11.9 7%	Percent age of cumulative electricity distribution losses	Mont hly electric city sales report and Eskom purch ases invoices	Mont hly electric city sales report and Esko m purch ases invoices	Mont hly electric city sales report and Esko m purch ases invoices

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UoM)	Proposed Budget	Responsible Official	Performance Baseline From	Annual Target Description	Q1 POE	Quarter 1 Target Description	Q2 POE	Quarter 2 Target Description	Q3 POE	Quarter 3 Target Description	Q4 POE	Quarter 4 Target Description	Portfolio of Evidence (POE)
									Quartile 1							
BS-DT-L5	Various water Capital Projects	Sanitation	Increase percentage of households with access to sanitation by 0.67% by June 2026	R30 975 340	Director: Water & Sanitation	0.68%	0.67% (167 HH)	N/A	N/A	N/A	N/A	N/A	N/A	0.67%	0.67% (167 HH)	Completion certificate, happy letters
BS-DT-L6	Various water Capital Projects	Water	Increase percentage of Households with access to Water by 0.32% by the 30th June 2026	R19 2 165 320	Director: Water & Sanitation.	1.25%	0.32% (798 HH)	N/A	N/A	N/A	N/A	N/A	N/A	0.32%	0.32% (798 HH)	Completion certificate, Layout maps

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline From	Annual Target Description	Q1 Target Description	Q1 POE	Quarter 2	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolioolio of Evidence (POE)
BS D-T L10	Installation of Smart meters	Water	% of Reduction of water losses by 30 June each year	R15 3 175 000	Director: Water & Sanitation.	24%	Reduction of water losses	24%	Reduction of water losses	24%	Reduction of water losses	24%	System volume and water sales report	System volume and water sales report	System volume and water sales report	Reduction of water losses	24%	Reduction of water losses	System volume and water sales report
BS D-T L11	Various Roads Capital Projects	Roads and storm water	Km of roads upgraded from gravel to tar by 30 June Each year	Km 1 600 000	Director: Roads and Stomwater	0km	Total Km of roads upgraded from gravel to tar by 30 June Each year	N/a	N/a	4.35 km	Total Km of roads upgraded from gravel to tar by 30 June Each year	N/a	N/a	N/a	N/a	4.35 km	Total Km of roads upgraded from gravel to tar by 30 June Each year	Completion certificate	

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 POE	Quarter 1 Description	Q2 POE	Quarter 2 Description	Q3 POE	Quarter 3 Description	Q4 POE	Quarter 4 Description	Portolio of Evidence (POE)
BS D_T L12	Varius Roads Capital Projects (Paving)	Roads and storm water	KM	R47 200 000	Director: Roads and Stor mwater	4.9km	2.8 km	Total Km of roads	N/a	N/a	N/a	N/a	N/a	2.8 km	Total Km of roads upgraded from gravel to paving by 30 June Each year	Completion certificate
BS D_T L13	N/A OPE X	Roads and storm water	KM	R10 000 000	Director: Roads and Stor mwater	0km	2.2 km	Total Km of new gravelled roads	N/a	N/a	N/a	N/a	N/a	1.1 km	1.1 km of new gravelled roads built by 30 June 2026	Job cards

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 POE	Quarter 1 Target Description	Q2 POE	Quarter 2 Target Description	Q3 POE	Quarter 3 Target Description	Q4 POE	Quarter 4 Target Description	Portfolio of Evidence (POE)
BS-D-T-L14	Various Roads Capital Projects	Roads and storm water	KMs of roads resurfaced/rehabilitated/resealed by 30 June each year	R10 000 000	Director: Roads and Stormwater	1.2km	4.6 km	Total Km of roads rehabilited by 30 June Each year	N/a	N/a	N/a	N/a	N/a	4.6km	Total Km of roads rehabilitated by 30 June Each year	Completion certificate
BS-D-T-L15	Various Storm water Capital Projects	Roads and storm water	KMs of storm water drainage installed addition on to current ones by 30 June each year	R10 000 000	Director: Roads and Stormwater	0km	1 km	Total Km of storm water installed by 30 June Each year	N/a	N/a	N/a	N/a	N/a	1 km	Total Km of storm water installed by 30 June Each year	Completion certificate

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 Target Description	Q1 POE	Quarter 2	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolioolio of Evidence (POE)
BS-DT-L19	Construction of bus terminals or taxi ranks	Transportation (Operations)	#	R30 000 000	Director: Transportation	0	% of PT facility upgraded complete d by 30 June each year	70 %	Paving and curbs	90%	Construction of loading bays (concrete and structural steel works), Construction of food court, Milling	Progress report	100 %	Finishing, Completion of snag list	Practical and Completion Certificate				

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Base Line	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-D-T-L20	Transportation (Operations)	Number of bus/ taxi stop shelter	Trans portation #	R14750000	Director:	0	Num ber of Leet o Bus	20	Site Establish ment %	Progr ess report	60%	4 bus stop shel ter	Progr ess Repo rt	85%	8 bus stop shel ter	100% Progr ess Repo rt
					Trans porta tion	0										
					Oper ations											
					Shelter											

Project Number	Project Name	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Responsible Official	Performance Baseline	Annual Target Description	Q1 Target Description	Q1 POE	Quarter 2	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-D-T-L23	Monitoring of food premises	Community Health	Number of food premises and outlet(s)	#	R6000	Manager: Environmental Health Services	1742	1550	Conduct inspections at Food Premises for Compliance by 30 June each year	388	Food inspections conducted	388	Food inspections conducted	388	Inspection Reports	386	Food Inspections conducted	386	Inspection Reports
BS-D-T-L57	Control of noise pollution	Community Health	Number of noise pollution monitored	#	R5000	Manager: Environmental Health	New	12	Monitor noise pollution	3	Noise pollution monitored	3	Noise pollution monitored	3	Notices issued to offenders	3	Noise pollution monitored	3	Notices issued to offenders

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Responsible Official	Proposed Budget	Performance Baseline	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
																Portfolio of Evidence (POE)
BS-D-T-L24	N/A	Disaster Management and Fire Services	Number of Disasters	N/A	#	Manager: Disaster Management	1	To review disaster management plan	N/A	Submit the draft revised disaster management plan	N/A	Approved disaster management plan	N/A	N/A	N/A	Council resolution
BS-D-T-L25	N/A	Disaster Management and Fire Services	Km fire break re-blading conducted by June each year	km	200 000	Manager: Disaster Management	2100 KM	To reblade / conduct firebreaks farms and plots	N/A	To reblade / conduct firebreaks farms and plots	N/A	To reblade / conduct firebreaks farms and plots	N/A	N/A	2100	Invoices and list of farms and plots re-bladed

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Base Line From 2023/24	Annual Report	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-D-T-L26	N/A	Disaster Management and Fire Services	#	N/A	Manager Disaster Management and Fire Services	1530	548	To conduct fire safety inspections to buildings or premises	13	To conduct fire safety inspections to buildings and event hostels	137	To conduct fire safety inspections to buildings and event hostels	137	To conduct fire safety inspections to buildings and event hostels	137	List of premises, trucks inspected, and events hosted.
BS-D-T-L27	N/A	Sports and Recreation	#	R5 000 000	Manager: Sports and Recreation	72	288	Number of Local Sport Groups Grad ed by end of June each year	72	Local Sport Groups Grad ed	72	Local Sport Groups Grad ed	72	Local Sport Groups Grad ed	72	Graded Local Sport Groups Grad ed

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measures	Responsible Official	Performance Baseline	Annual Target Description	Quarter 1 Target Description	Quarter 2 Target Description	Quarter 3 Target Description	Quarter 4 Target Description	Portfolio of Evidence (POE)
BS-DT-L28	N/A OPEX	Sports and Recreation	#	R19002500	Manager: Sports and Recreation	43	Number of sports and recreation programs planned, coordinated and hosted that encourage participation of all members of the community by 30	10	10 Sport and Recreation	16 Sports and Event Schedules and photos	Repos and Event Schedules and Photos
						June each year					Sport and Recreation Programs and Photo s
											2 Spor t and Recreat ion Progra mmes Conduct ed
											Repo rts and Event Schedules and Photos
											Repo rts and Event Schedules and Photos
											Repo rts and Event Schedules and Photos
											Repo rts and Event Schedules and Photos

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Proposed Budget	Responsible Official	Performance Baseline From 2023/24 Annual Report	Q1 Target Description	Q1 POE	Quarter 2	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-D-T-L30	Construction of Abutment facilities at Tom Naudé Park	Environmental Management	Number of parks / leisure facilities to be developed / upgraded by 30 June each year	R5 000 000	Manager: Environmental Management	4	Parks / leisure facilities to be developed / upgraded	N/A	N/A	Parks / leisure facilities to be developed / upgraded	N/A	N/A	Upgrading of Parks	2	Upgrading of parks	Job cards and pictures	Job cards and pictures	
	Development of Heroes Acre in Silicon	Environmental Management	Number of cemeteries to be developed / upgraded	R3 000 000	Manager: Environmental Management	0	Cemeteries to be developed / upgraded	N/A	N/A	Cemeteries to be developed / upgraded	N/A	N/A	Developed/updated cemetery	1	Developed/upgraded cemetery	Final designs	Final designs	

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolioolio of Evidence (POE)	
								Target 1	Target 2	Target 3	Target 4	Target 5	Target 6	Target 7	Target 8	Target 9	
BS-DT-L33	N/A	Waste Management	# Number of rural villages supplied with weekly waste removal services by 30 June each year	2,520,000	Manager: Waste Management	0	Increased Villages provided with new waste removal service	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Notice of waste collection
BS-DT-L34	N/A	Waste Management	% Increase in percentage of households with access to waste removal services by 0.08% by	166%	Manager: Waste Management	0.17%	Increased Percentage of households provided with waste removal	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Notice of waste collection

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Proposed Budget	Responsible Official	Performance Base Line	Annual Target Description	Quarter 1 POE	Quarter 2 POE	Quarter 3 POE	Quarter 4 POE	Portfolio of Evidence (POE)
BS-DT-L35	Waste Management	Number of Landfill sites (Weltweit)	#	R72,398	Manager: Waste Management	0	Multi-year project for 2025/2026	n/a	n/a	n/a	n/a	Progress Report
BS-DT-L36	Ga-Maja transfer station	Number of rural transfer stations	#	R1,304,348	Manager: Waste Management	0	1	n/a	n/a	n/a	n/a	Progress Report

Project Number	Project Name	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Target Date	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolioolio of Evidence (POE)	
									Current Status	Construction Progress	Completion Date	Annual Report	Annual Report	Annual Report	Annual Report	Annual Report	Annual Report	Annual Report
BS-D-T-L37	Waste Management	#	R16670160	Manager: Waste Management	297	260	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	260	Number of additional households with weekly waste removal	
		ns	constructed by 30 June each year	gemanit														Occupational certificate

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measures	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 POE	Quarter 1 Target Description	Q2 POE	Quarter 2 Target Description	Q3 POE	Quarter 3 Target Description	Q4 POE	Quarter 4 Target Description	Portfolioolio of Evidence (POE)
BS-D-T L38	N/A OPE X	Waste Management	#	N/A	Manager: Waste Management	65	50	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Collection schedule
BS-D-T L39	N/A	Spatial Planning	% of illegal outdoor advertising notices served upon	%	N/A	Manager: City Planning	100 %	100 %	100 % of building contravention notices served upon 30 June each year	100 %	100 % of building contravention notices served upon 30 June each year	100 %	100 % of building contravention notices served upon 30 June each year	100 %	100 % of building contravention notices served upon 30 June each year	Collection schedule

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
BS-D-T-L40	N/A	% of illegal land uses notices served upon 30 days of detection	%	N/A	Manager: City Planning	100 %	100 %	% of planned inspections as legislated per quarter	100 %	% of planned inspections as legislated per quarter	100 %	% of planned inspections as legislated per quarter	100 %	% of planned inspections as legislated per quarter	100 %	Quarterly Report
BS-D-T-L43	N/A	% of building inspections received and assessed within 90 days	%	N/A	Manager: Building Inspections	69.90%	100 %	% of building plans received and assessed within 90 days	100 %	% of building plans received and assessed within 90 days	100 %	% of building plans received and assessed within 90 days	100 %	% of building plans received and assessed within 90 days	100 %	Quarterly Report

Project Number	SBU	Key Performance Indicator (KPI)	Unit Manager	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Q1 POE	Quarter 1 Description	Q2 POE	Quarter 2 Description	Q3 POE	Quarter 3 Description	Q4 POE	Quarter 4 Description	Portfolio of Evidence (POE)	
BS-D-T-L44	N/A	Building Inspections	% of occupation certificate applications received and finalised within 90 days	N/A	Manager: Building Inspections	63.70%	100%	% of occupation certificate applications received and finalised within 90 days	100%	% of occupation certificate applications received and assessed within 90 days	100%	% of occupation certificate applications received and assessed within 90 days	100%	% of occupation certificate applications received and assessed within 90 days	100%	Quarterly reports, List of Occupations, Applications received and assessed within 90 days	
BS-D-T-L46	Human Settlement upgrading	Human Settlement #	R 27 175 800	Manager: Human Settlement	New	45	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	45	100% of Construction, inspection and approval of BNG houses (Informal Settlement Upgrading) including

Project Number	Project Name	SBU	Key Performance Indicator (KPI)	Unmet Needs	Proposed Budget	Responsible Official	Performance Baseline	Quarter 1 Target Description	Quarter 2 Target Description	Quarter 3 Target Description	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
BS-D-T-L47	Rural Housing Projects	Human Settlement Management	Number of Rural Housing Units (BNG)	#	R46017688	Manager Human Settlement:	New	Construction, inspection and appraisal of BNG houses in rural areas	n/a	n/a	n/a	n/a	Report and Happy Letter/s/ Certificate of Occupancy	
		Urban Infills	Annual Target Description	Annual Report	2023/24	Annual Report	Annually	Urban Infilling	g Urban Infills	g Urban Infills	g Urban Infills	g Urban Infills	Appointee Letter/s/ Service Level Agreement of appointed Contractor	
														Status report and Happy Letter/s/ Certificate of Occupancy

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UOM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target	Annual Description	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target	Q3 POE Description	Q4 POE Description	Portolio of Evidence (POE)
															Certificate of Occupancy
BS-D-T-L48	Urban Housing	Human Settlement:	Number of Urban housing units (BNG)	N/A	Manager Human settlement:	New	10	Construction, inspection and approval of BNG houses Urban Infill	n/a	n/a	n/a	n/a	n/a	n/a	Status report and Happy Letter s/ Certificate of Occupancy
		Programme implementation and quality assurance													Appointment Letter s, Service Level Agreement of appointed Contractor s Status Report and Happy Letter s/ Certificate of Occupancy

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UoM)	Proposed Budget	Responsible Official	Performance Base Line	Annual Target Description	Q1 POE	Quarter 1 Target Description	Q2 POE	Quarter 2 Target Description	Q3 POE	Quarter 3 Target Description	Q4 POE	Quarter 4 Target Description	Portfolio of Evidence (POE)
BS-D-T L49	Identification, processing, and approval of beneficiaries for human settlement planning; policy and administration	Number of identified beneficiaries for the Construction of Low Cost Housing (RDP) in Rural and Urban areas of the Municipality	#	50 000	Manager: Human settlement:	New	255	n/a	n/a	255	Number of identified beneficiaries	n/a	n/a	n/a	n/a	Submission list by Councillors per Ward

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UOM)	Proposed Budget	Responsibilities	Performance Baseline	Annual Target Description	Q1 POE	Quarter 2	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
																Occupation Certificates	
BS_D_T_L51	N/A_OPE_X	Facilities Management	#	R100000	Manager: Municipal facilities complying with building regulations by 30 June each year	Managers	0	25%	Allocation of engineer consultant	Allocation approval	50%	Submission of application for Occupation Certificate for Jack Botes Hall, Westminster Hall	Structural report, Application submission	Appraisal Of Occupation Certificates	N/A	N/A	Occupation Certificates
BS_D_T_L53	N/A_OPE_X	Facilities Management	#	R100000	Manager: Municipal Buildings where Disability compliance were implemented	Managers	New	25%	Allocation of Service Provider	Allocation approval	100%	Construction of ramps at Municipal Facilities	Invoices, completion certificates	Invoices, completion certificates	N/A	N/A	Invoices, completion certificates

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure (UoM)	Proposed Budget	Responsible Official	Performance Baseline From 2023/24	Annual Target Description	Q1 POE	Quarter 1 Target Description	Q2 POE	Quarter 2 Target Description	Q3 POE	Quarter 3 Target Description	Q4 POE	Quarter 4 Target Description	Portfolio of Evidence (POE)	
																Quarterly Targets	Quarterly Descriptions
BS-DT-L54	N/A	Cemeteries	Percentage of cemeteries maintained by 30 June each year	ed by 30 June each year	Director: Community Services	100%	Main tenance of municipal cemeteries	100%	Maint enance of municipal cemeteries	100%	Maint enance plan, job cards and pictures	100%	Maint enance plan, job cards and pictures	100%	Maint enance plan, job cards and pictures	Quarterly maintenance plan, job cards and pictures	Quarterly maintenance plan, job cards and pictures
BS-DT-L55	N/A	Parks and Recreation	Percentage of municipal parks by 30 June each year	ed by 30 June each year	Director: Community Services	100%	Main tenance of municipal parks	100%	Maint enance of municipal parks	100%	Maint enance plan, job cards and pictures	100%	Maint enance plan, job cards and pictures	100%	Maint enance plan, job cards and pictures	Quarterly maintenance plan, job cards and pictures	Quarterly maintenance plan, job cards and pictures

2. Local Economic Development

Key Performance Area (KPA)	Outcome 9:	Pillar	Smart Economy	Basic Service Delivery	Local Economic Development
SDF objective	① To develop and expand industrial manufacturing, agro-processing and secondary beneficiation within the municipality.	① Smart Living	① To enhance, strengthen and maintain the economic vitality, attractiveness and quality of life of the main urban areas in the municipality and to enhance the image and value of Polokwane as the provincial capital of Limpopo and to leverage optimum economic value in regard thereto.	① Strengthen the local economic development structures and expansion of expanded public works programme	① Monitoring of property boundaries for harmonious leaving, effective application of Valuation of properties on correct boundaries
Municipal IDP Priority	② Upgrading of informal settlements and promotion of sustainable human settlements	② Monitoring of property boundaries for harmonious leaving, effective application of Valuation of properties on correct boundaries	② Promotion of economic growth, job creation and sustainable human settlements	② Maximise revenue collection through effective monitoring and managing of properties	② Resolve property boundary disputes and prevent any future boundary disputes
IDP Strategic Objective					

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Proposed Budget	Responsible Official	Performance Baseline	From	2023/24 Annual Report	Q1 Target Description	Q1 POE	Quarter 1	Q2 Target Description	Q2 POE	Quarter 2	Q3 Target Description	Q3 POE	Quarter 3	Q4 Target Description	Q4 POE	Quarter 4	Portfolio of Evidence (POE)	
																					Attendance register, Reports and op	
LE-D-TL01	N/A	Economic Development and	Number of accredited workshops	#	R3 50 000	Manager: ED&T															Attendance register, Reports and op	Attendance register, Reports and op

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Responsible Officer	Proposed Budget	Annual Baseline	Performance Baseline	Target Description	Q1 POE	Q2 Target Description	Q2 POE	Q3 Target Description	Q3 POE	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
LE_D_TL02	N/A	Economic Development and Tourism	#	R1 00 000	Manager: ED& T	23	20	Number of exhibitions facilitated by the municipality by 30 June each year	Report s,Attendance register and Pictures							
		Tourism	session					sessions conducted for SMEs by 30 June every year	sessions conducted							

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Responsible Official	Proposed Budget	Annual Baseline Forecast	Description	Q1 Target 1	Q1 POE	Q2 Target 2	Q2 POE	Q3 Target 3	Q3 POE	Q4 Target 4	Q4 POE	Portfolio of Evidence (POE)
LE_D_TL0_3	N/A	Economic Development and Tourism	#	R6 40	Manager: ED&T	20	Number of tourism and investment promotion trade shows held by 30 June each year	10	Number of trade shows and exhibitions Municipality participated at to promote Municipality as Tourism and Investment destination.	20	Report s and Attendance register s	2	Report s and Attendance register s	3	Report s and Attendance register s	Report s and Attendance register s
LE_D_TL0_4	N/A	Economic Development and Tourism	#	N/A	Manager: ED&T	220	Number of trader's opportunities created through Municipal initiatives (Trader	225	Number of traders opportunities created through Municipal initiatives.	25	Trade rs trade at events during soccer matches	80	Trade rs trade at events during soccer matches	40	Trade rs trade at events during soccer matches	Attendance register
																Attendance register
																Reports and pictures

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Responsible Official	Proposed Budget	Performance Baseline	Annual Target	Q1 POE Target	Q1 POE Description	Quarterly Target 1	Quarterly Target 2	Q2 POE Target	Q2 POE Description	Quarterly Target 3	Q3 POE Target	Q3 POE Description	Quarterly Target 4	Q4 POE Target	Q4 POE Description	Portfolio of Evidence (POE)
LE-D-TL05	N/A	Economic Development and Tourism	#	R150,000	Manager: ED&T	1	1	N/A	Report on the performance of the local economy by 30 June each year	1	1	N/A	Report on the performance of the local economy	N/A	N/A	N/A	N/A	N/A	Report on the Performance of the local economy	
		s trade at events during soccer matches and festivals for economic benefitation)																		

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UOM)	Responsible Business Unit	Performance Baseline	Annual Target	Q1 POE Description	Quarterly Target	Q2 POE Description	Quarterly Target	Q3 POE Description	Quarterly Target	Q4 POE Description	Portfolio of Evidence (POE)
LE_D_TL0_6	N/A	Economic Development and Tourism	#	N/A	Manager: ED&T	29	20	Number of meetings held with stakeholders in Economic Development by 30 June each year	meetings held with stakeholders	5	meetings held with stakeholders	5	meetings held with stakeholders	Minutes and Attendance Registers and Pictures
LE_D_TL0_7	N/A	Economic Development and Tourism	#	50,000	Manager: ED&T	2	2	Number of trade missions participated in by 30 June each year	Number of trade missions undertaken	N/A	N/A	1	Outward/inward mission held within the Municipality facilitated	Reports and attendance registers
LE_D_TL0_8	N/A	Economic Development and Tourism	#	N/A	Manager: ED&T	4	1	Development/National lease for Light Industrial Park X26 Development	Architectural designs of post incubation sites	N/A	N/A	1	Architectural designs of post incubation sites	Architectural designs

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UOM)	Proposed Budget	Responsible Officer	Annual Target Description	Q1 POE		Q2 POE		Q3 POE		Q4 POE		Portfolio of Evidence (POE)
							Quarter 1 Target	Description	Quarter 2 Target	Description	Quarter 3 Target	Description	Quarter 4 Target	Description	
LE-D-TL09	Housing consumer	% of low-cost housing consumer	R5 000	Manager Human Settlement Program	New	Education on low-cost/BNG home ownership, care and quality assurance	10 0 %	Conduct Consumer Education and awareness campaign	10 0 %	Conduct Consumer Education and awareness campaign	10 0 %	Conduct Consumer Education and awareness campaign	10 0 %	Flyers and/or attendance register for presentations and workshops conducted	

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Responsible Officer	Position	Annual Target Baseline	Performance Baseline	Q1 Target 1	Q1 POE	Q2 Target 2	Q2 POE	Q3 Target 3	Q3 POE	Q4 Target 4	Q4 POE	Portfolio of Evidence (POE)	
LE-D-TL10	N/A	PMU	Number of job opportunities created through EPWP by 30 June each year (Temporary job opportunities)	#	N/A	Manager: PMU	3284	36	job opportunities created through EPWP	900	EPWP System Generated Reports on Jobs Created and Reported						
																	EPWP System Generated Reports on Jobs Created and Reported
																	EPWP System Generated Reports on Jobs Created and Reported

3. Good Governance and Public Participation

Key Performance Area (KPA)	Good Governance and Public Participation
Outcome 9:	<ul style="list-style-type: none"> Municipal Transformation and Organisational Development
Pillar	<ul style="list-style-type: none"> Responsive, Accountable, Effective and Efficient Local Government System
SDF objective	<ul style="list-style-type: none"> Smart Governance Smart People Smart Mobility Smart Living
Municipal IDP Priority	<ul style="list-style-type: none"> To enhance, strengthen and maintain the economic vitality, attractiveness and quality of life of the main urban areas in the municipality and to enhance the image and value of Polokwane as the provincial capital of Limpopo and to leverage optimum economic value in regard thereto. To strengthen and enhance skills development and general education and training in support of the growing services sector in the municipality Promotion of good governance and the participation of local communities in the municipal affairs Ensure long-term planning capacity, monitoring and evaluation. Improving transport, roads and bridges Increased access to municipal services to all households To ensure community confidence in the system of local government
IDP Strategic Objective	<ul style="list-style-type: none"> To ensure efficiency and effectiveness of municipal administration Promotion of economic growth, job creation and sustainable human settlements Increased access to municipal services to all households

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Performance Baseline	Annual Target	Annual Budget	Quarter 1	Q1 POE	Q2 Target Description	Q2 POE	Quarter 2	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL1	ICT	#	N/A	Manager: ICT	4	4	1	1 ICT Steering Committee meeting held	ICT Steering Committee report	1	1 ICT Steering Committee meeting held	ICT Steering Committee report	1	1 ICT Steering Committee meeting held	ICT Steering Committee report	1	ICT Steering Committee report
N/A	GG PP-TL2	ICT	#	N/A	Manager: ICT	4	4	4	4 ICT service providers performance review	IT Service provider performance review	1	1 IT Service provider performance review	IT Service provider performance review	1	1 IT Service provider performance review	IT Service provider performance review	1	IT Service provider performance review report

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Requirements	Proposed Buoy	Responsible Official	Performance Target	Quarter 1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL3	% of ICT service requests attended to and resolved as per IPP by 30 June each year	N/A %	Manager: ICT	Annual Report	100%	100% of ICT service requests management	ICT service report	100% of ICT service requests management	100%	100% of ICT service requests management	100%	100% of ICT service requests management	ICT service report	ICT service requests management report
N/A	GG PP-TL3	% of Fleet operational by 30 June each year	R4 %	Manager: Fleet Management	New	75%	Percentage of fleet operational	Quarterly fleet status reports signed and dated by the Fleet Manager	Quarterly fleet status reports signed and dated by the Fleet Manager	75%	Percentage of fleet operational	75%	Percentage of fleet operational	Quarterly fleet status reports signed and dated by the Fleet Manager	Quarterly fleet status reports signed and dated by the Fleet Manager
N/A	GG PP-TL4	Fleet Management													Direct or Corporate and

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	Proposed Solution	Performance Indicator	Annual Target	Annual Target Description	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)	
																Quarter 1	Quarter 2
N/A	GG PP-TL5	Number of EXCO Meetings convened by 30 June each year.	# N/A	Manager MM Office	32	36	Convening of EXCO meetings	12	12	8	8	8	8	8	8	Minutes of the EXCO meetings	Minutes of the EXCO meetings
N/A	GG PP-TL6	Number of EXTENDED EXCO Meetings convened by 30 June 2026	# N/A	Manager MM Office	8	12	Convening of Extended EXCO meetings	3	3	3	3	3	3	3	3	Minutes of the EXCO meetings	Minutes of the EXCO meetings

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Maturity Level (UoM)	Responsible Official	Reported Date	Performance Score	Quarter 1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
							Quarter 1	Annual Target Description	Annual Target Description	Annual Target Description	Annual Target Description	Annual Target Description	Annual Target Description	Annual Target Description	Annual Target Description	External Audit Action Plan
N/A	GG_PP_TL7	Internal Audit	#	N/A	Chief Audit Executive	1	N/A	01 External Audit Action Plan developed based on AGSA Findings by 31 January each year.	N/A	1	01 External Audit Action Plan developed based on AGSA Findings by 31 January each year.	N/A	N/A	N/A	N/A	External Audit Action Plan
N/A	GG_PP_TL8	Internal Audit	#	N/A	Chief Audit Executive	New	1	01 Internal Audit Tracking Register developed based on	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Internal Audit Tracking Register

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Unit (UoM)	Q1 Target Description				Q2 Target Description				Q3 Target Description				Q4 Target Description				Portfolio of Evidence (POE)
				Annual Target	Annual Target	Annual Target	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Q1 POE	Q2 POE	Q3 POE	Q4 POE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	
N/A	GG PP-TL1-0	Internal Audit	%	N/A	Chief Audit Executive	New	100 %	100 %	100 %	100 %	100 %	Internal audit progress report to APAC completed	100 %	100 %	100 %	100 %	Internal audit progress report to APAC			
N/A	GG PP-TL1-1	Internal Audit	#	N/A	Chief Audit Executive	4	4	04	01	APAC Notice, Agenda and Attendance Register	APAC Notice, Agenda and Attendance Register	APAC Notice, Agenda and Attendance Register	APAC Notice, Agenda and Attendance Register	APAC Notice, Agenda and Attendance Register	01 Ordinary Audit Committee Meeting convened	01 Ordinary Audit Committee Meeting convened	01 Ordinary Audit Committee Meeting convened	01 Ordinary Audit Committee Meeting convened	APAC Notice, Agenda and Attendance Register	
																				Notice, Agenda and Attendance Register of Ordinary Audit Committee Meetings

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Annual Target Get 2025/26	Annual Target Description	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL1 (A)	Internal Audit	#	N/A	Chief Audit Executive	6	04 Special Audit Committee Meetings convened by 30 June each year.	01 APAC Notice, Agenda and Attendance Register	N/A	N/A	APAC Notice, Agenda and Attendance Register	N/A	02 Special Audit Committee Meetings convened	APAC Notice, Agenda and Attendance Register	Notice, Agenda and Attendance Register of Special Audit Committee Meetings	Internal Audit Workings
N/A	GG PP-TL1 (A)	Internal Audit	%	N/A	Chief Audit Executive	New	100% selected capital projects verified (inspected) by 30 June each year.	100% Q1 selected capital projects verified (inspected)	100% Q2 selected capital projects verified (inspected)	100% Q3 selected capital projects verified (inspected)	100% Q4 selected capital projects verified (inspected)	100% Internal Audit Workings	100% Internal Audit Workings	100% Internal Audit Workings	Internal Audit Workings	
N/A	GG PP-TL1 (A)	Internal Audit	%	N/A	Chief Audit Executive	New	100% selected capital projects verified (inspected) by 30 June each year.	100% selected capital projects verified (inspected)	100% selected capital projects verified (inspected)	100% selected capital projects verified (inspected)	100% selected capital projects verified (inspected)	Internal Audit Workings				

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Responsible Business Unit	Performance Baseline	Annual Target 2025/26	Annual Target Description	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)
									Quarter 1	Quarter 2	Quarter 3	Quarter 4				
N/A	GG_PP_TL1_3	Internal Audit	#	Chief Audit Executive	New	Audit staff continuous development programme (training programme) developed and approved by 30 June each year.	N/A	N/A	N/A	N/A	N/A	N/A	1	1 Audit staff CDP developed and approved	Copy of the Approved CDP & APAC Minutes	Copy of the Approved CDP & APAC Minutes
N/A	GG_PP_TL1_4	Legislative Support	#	Manager Legislative Support	New	Coordinator of MPAC responses on the review of quarterly performance	N/A	MPAC Questions and Responses	1	MPAC Questions and Responses	1	Number of MPAC responses coordinated on the review of quarter	MPAC Questions and Responses	MPAC Questions and Responses	MPAC Questions and Responses	MPAC Questions and Responses

Project Number	SBU	Key Performance Indicator (KPI)	Reported Budget (USD)	Responsible Official	Performance Score	Annual Target	Annual Target Date	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)			
																Quarter 1	Quarter 2	Quarter 3	Quarter 4
Project Alpha	Infrastructure Management	Completion Rate (%)	120M	John Doe	85	95%	2024-05-26	Initial Assessment	Review quarterly performance reports	Final Report	Review annual performance reports	Final Report	Review quarterly performance reports	Final Report	Final Report	Oversight report	Oversight report	Oversight report	Oversight report
Project Beta	Supply Chain Optimization	Delivery Accuracy (%)	150M	Sarah Lee	88	98%	2024-06-30	Initial Assessment	Review quarterly performance reports	Final Report	Review annual performance reports	Final Report	Review quarterly performance reports	Final Report	Final Report	Oversight report	Oversight report	Oversight report	Oversight report
Project Gamma	Renewable Energy Initiatives	Energy Generation (GWh)	180M	David Green	90	100%	2024-07-31	Initial Assessment	Review quarterly performance reports	Final Report	Review annual performance reports	Final Report	Review quarterly performance reports	Final Report	Final Report	Oversight report	Oversight report	Oversight report	Oversight report
Project Delta	Strategic Partnerships	Number of Partnerships	200M	Emily White	92	100%	2024-08-31	Initial Assessment	Review quarterly performance reports	Final Report	Review annual performance reports	Final Report	Review quarterly performance reports	Final Report	Final Report	Oversight report	Oversight report	Oversight report	Oversight report
N/A	GG-PP-TL1-5	Legislative Support	#	N/A	New	8	Coordination of MPAC visits	2	Oversight report	2	Number of MPAC oversight visits to infrastructure projects	2	Number of MPAC oversight visits to infrastructure projects	2	Oversight report	Oversight report	Oversight report	Oversight report	

Project Number	SBU	Key Performance Indicator (KPI)	Unmet M	Pro posed Bu dg et	Respon sible Offic al	Perf ormanc e Baselin e	Ann ual Tar get 202 5/26	Ann ual Des cription	Quart er 1	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)	
																		Quarter 4	Year
N/A	GG PP-TL1-6	Public Participation	#	R10353	Manager Legislative Support	540	Coordinator of Ward Committee meetings convened by 30 June each year.	Coordinating Ward Committee meetings convened by 30 September 2025	135	Number of Ward Committee meetings convened by 31 December 2025	Agenda and attendance registration	135	Number of Ward Committee meetings convened by 31 March 2026	Agenda and attendance registration	135	Number of Ward Committee meetings convened by 30 June 2026	Agenda and attendance registration	1	Council resolution on submitted Ward Committee Report
N/A	GG PP-TL1-7	Public Participation	#	N/A	Manager Legislative Support	4	Development of quarterly reports to Council on Ward Committee	Development of quarterly reports to Council on Ward Committee	1	Number of Ward Committee Reports developed and submitted to Council by 30 September	Resolution on submitted Ward Committee Report	1	Number of Ward Committee Reports developed and submitted to Council by 31 December	Resolution on submitted Ward Committee Report	1	Number of Ward Committee Reports developed and submitted to Council by 30 June 2026	Resolution on submitted Ward Committee Report	1	Council resolution on submitted Ward Committee Report

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Requirements (UoM)	each year.	Q1 POE			Q2 POE			Q3 POE			Q4 POE			Portfolio Evidence (POE)
					Quarter 1	Target Description	Quarter 2	Target Description	Quarter 3	Target Description	Quarter 4	Target Description	Quarter 4	Target Description	Quarter 4	Target Description	
N/A	GG_PP-TL1-8	Representation of Magoship Corporation	Proposed Budget	Annual Report	Annual Target 2025/26	Performance Analysis Baseline	Annual Report	Annual Report	Meetings and Issues Raised	Member 2025	ber 2025	ber 2025	ber 2025	ber 2025	ber 2025	ber 2025	Agenda and attendance registration
N/A	GG_PP-TL1-9	Secratariat	Tablet	Tablet	# N/A	Manager Legislative Support	# N/A	Manager Legislative Support	Tabling the Oversight Report	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Council resolution on oversight report (annual report)

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement	Proposed Budget	Responsible Official	Performance Score	Annual Target	Quarter 1	Q1 POE Target Description	Q2 POE Target Description	Q3 POE Target Description	Q4 POE Target Description	Portfolio of Evidence (POE)	
Quarter 2	Quarter 3	Quarter 4												
N/A	GG PP-TL2-0	Secretary	#	R70000	Manager Legislative Support	15	11	Convening of Mayoral Committee meetings coordinated by 30 September 2025	Number of Mayoral Committee meetings coordinated by 30 September 2025	Number of Mayoral Committee meetings coordinated by 31 December 2025	Number of Mayoral Committee meetings coordinated by 31 March 2026	Number of Mayoral Committee meetings coordinated by 30 June 2026	Agenda and minutes	Agenda and minutes
N/A	GG PP-TL2-1	Secretary	#	R100000	Manager Legislative Support	13	6	Convening of Council meetings as legisl	Number of Council sittings convened by 30 September 2025	Number of Council sittings convened by 31 December 2025	Number of Council sittings convened by 31 March 2026	Number of Council sittings convened by 30 June 2026	Agenda and attendance register	Agenda and attendance register

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	Description	Q1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Q3 Target Description	Q3 POE	Quarter 4	Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG_PP_TL2_2	Number of Portfolio Committee meetings convened by 30 June each year.	# R20000	Manager Legislative Support	112	Convening of Portfolio Committee meetings as programmed	33	Agenda and attendance registration	33	Number of Portfolio Committee meetings convened	Agenda and attendance registration	33	Number of Portfolio Committee meetings convened	Agenda and attendance registration
N/A	GG_PP_TL2_3	Risk Management	# N/A	Manager Risk Management	45	Number of operational risk assessments conducted by 30 June each year.	N/A	N/A	N/A	N/A	Agenda, Attendance registration	30	Operational risk assessments conducted for 15 SBUs by 30 March.	Agenda, Attendance registration

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Requirements (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Descript ion	Q1 POE	Quarter 1	Q2 POE	Quarter 2	Q3 POE	Quarter 3	Q4 POE	Quarter 4	Portfolio of Evidence (POE)					
																Q1 Target Description	Q2 Target Description	Q3 Target Description	Q4 Target Description	Quarter 4	Quarter 4
N/A	GG_PP_TL2_4	Risk Management	#	R1 1500	Manager Risk Management	6	4	Fraud Awareness Campaigns held conducted by 30 June each year.	1	Fraud Awareness activity Campaign conducted in a quarter	1	Fraud Awareness activity Campaign conducted in a quarter	1	Fraud Awareness activity Campaign conducted in a quarter	1	Fraud Awareness report	Fraud awareness report				
N/A	GG_PP_TL2_5	Risk Management	#	N/A	Manager Risk Management	1	1	Review of 1 institutional strategic risk register	N/A	N/A	N/A	N/A	N/A	N/A	1	Reviewed strategic risk assessment report	Attendance registration, agenda, and strategic risk assessment report	Attendance registration, agenda, and strategic risk assessment report			

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	June each year.	Number of Risk Management Committee meetings convened by 30 June each year.	Risk Manager	Manager Risk Management Committee convened by 30 June each year.	1 Risk Management Committee convened in a quarter	Invitation, Attendance registration, agenda	1 Risk Management Committee convened in a quarter	Invitation, Attendance registration, agenda	1 Risk Management Committee convened in a quarter	Invitation, Attendance registration, agenda	12 meetings convened	Agenda and Attendance registration
Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	June each year.	Number of Ward AIDS Council Meetings Convened by 30	Manager Executive Mayors Office	Manager Executive Mayors Office	Convening 45 meetings annually	meetings convened	meetings convened	meetings convened	meetings convened	meetings convened	12 meetings convened	Agenda and Attendance registration
N/A	GG_PP_TL2_6	Risk Management	# R2 40 000	5	4	4	4 Risk Management Committee meetings convened by 30 June each year.	1	Invitation, Attendance registration, agenda	1	Invitation, Attendance registration, agenda	1	Invitation, Attendance registration, agenda	1	Invitation, Attendance registration, agenda
N/A	GG_PP_TL2_7	Special Focus	# N/A	19	45	11	Convening 45 meetings annually	11	meetings convened	11	meetings convened	11	meetings convened	12	Agenda and Attendance registration

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	June each year.	N/A	Special Focus	Number of reports on the implementation of 95/95/95 Strategy for Municipalities to Reduce HIV and TB by 30 June each year.	New #	Manager Executive Mayor's Office	New 4	Implementation of 95/95 Strategy for municipalities	1 report	Report 1	1 report	Report 1	1 report	Report 1	Report 1	Portfolio of Evidence (POE)
Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	June each year.	N/A	GG PP-TL28	Number of Municipal Events Coordination Processes	# R2 500	Manager: Communication and Marketing	New 8	Municipal Events Coordination	2	Municipal Events Coordination Processes	2	Municipal Events Coordination Processes	2	Municipal Events Coordination Processes	2	Invitations, Agenda, Attendance Register
Project Name	Unsung Hero	Responsible Bu	Pro posed Bu	Perf orn	Ann ual Tar	Ann ual Tang et Descript ion	Qu art er 1	Ann ual Tar	Ann ual Tang et Descript ion	Q1 POE	Qu art er 2	Q2 POE	Qu art er 3	Q3 POE	Qu art er 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
	Team	Office	Budget	anc e Bas	get m	202 3/24 Ann ual Rep ort	Script ion	5/26	Fro m 202 3/24 Ann ual Rep ort	Target Description	Target Description	Target Description	Target Description	Target Description	Target Description	Target Description	Target Description	Target Description	

Project Number	SBU	Key Performance Indicator (KPI)	Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
Project Nana	Unit of Mera	Responsible Bu dg et	Performanc e Offic al	Ann ual Tar get Des cript ion	Ann ual Tar get Des cript ion	Ann ual Tar get Des cript ion	Conduc ted	Conduc ted	Conduc ted	Conduc ted	Conduc ted	Conduc ted	Public hed/di stribut ed campa ign materi al/Out door materi al
N/A	GG PP-TL3 0	Conducted and/or supported by 30 June each year	% of coordinated marketing campaigns conducted by target date	R1 500 000	Manager: Commu nication and Marketing	New 100 %	Municipal campa igns coordination processes conducted	Municipal campa igns coordination processes conducted	100 %	Municipal campa igns coordination processes conducted	100 %	Municipal campa igns coordination processes conducted	Public hed/di stribut ed campa ign materi al/Out door materi al
N/A	GG PP-TL3 1	Communication and Marketing	Number of internal newsletters Developed by target date	N/A #	Manager: Commu nication and Marketing	New 6	Developed internal bulletins	Internal newsletter developed by 30 Septe	1	1 copy internal newsletter developed by 30 Decem	2	2 copies internal newsletter developed by March 2026	Copy of public hed newslet ter
													2 copies internal newsletter developed by June 2026

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Indicator (KPI)	Unmet Needs (UoM)	Annual Target Description	Quarter 1	Q1 POE	Q1 Target Description	Quarter 2	Q2 POE	Q2 Target Description	Quarter 3	Q3 POE	Q3 Target Description	Quarter 4	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)
N/A	GG PP-TL3_2	Communication and Marketing	%	N/A	Manager: Communication and Marketing	New	100 %	Media alert notices issued on municipal services by June 2026	Media alert notices issued on municipal services	100 %	Media alerts/public notices issued on municipal services	Media alerts/public notices issued on municipal services	100 %	Media alerts/public notices issued on municipal services	Media alerts/public notices issued on municipal services	100 %	Media alerts/public notices issued on municipal services	Media alerts/public notices issued on municipal services	100 %	Media alerts/public notices issued on municipal services	
N/A	GG PP-TL3_3	Communication and Marketing	#	R2 00 000	Manager: Communication and Marketing	New	3	Media stakeholders and network sessions held by June 30	Media briefing and stakeholder networking sessions held	1	Media briefing and stakeholder engagement session convened	Invitation, Agenda, Speaker and Attendance registration	1	Media briefing and stakeholder engagement session convened	Invitation, Agenda, Speaker and Attendance registration	1	Media briefing and stakeholder engagement session convened	Invitation, Agenda, Speaker and Attendance registration	N/A	Invitation, Agenda, Speaker and Attendance registration	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Score	Annual Target Date	Q1 POE Description	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)		
																	Quarter 1	Quarter 2	Quarter 3
N/A	GG PP-TL3-4	Legal Services	% of drafting and vetting of SLA within 5 working days of submission by 30 June each year.	N/A	%	100%	Man: Legal Services	Drafting and vetting of SLA within 5 working days of submission	100% drafting of SLA within 5 working days of submission	100%	Incoming and outgoing SLA registration	100%	Incoming and outgoing SLA registration	100%	100% drafting of SLA within 5 working days of submission	100%	Incoming and outgoing SLA registration	100%	Incoming and outgoing SLA registration
N/A	GG PP-TL3-5	PMS	Tabling Annual Report for previous financial year to	Da te	N/A	Man: PMS	31-Jan-25	Adoption of the annual report by Council	N/A	N/A	31-Jan-26	Tabling of the annual report by Council	N/A	Copy of the 2024/25 Annual Report and Council	N/A	N/A	N/A	Copy of the draft Annual Report, Copy of Council	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Responsible Official	Annual Target Description	Quarter 1	Q1 POE	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 POE	Portfolio of Evidence (POE)	
													Resolution	
Project Nana me	GG PP_TL3 6	Number of Quarterly Institutional Performance Reports submitted to Council by 30 June each year.	#	N/A	Manager PMS	4	4	Adoption of the quarterly institutional performance reports by Council	1	Tabling of Institutional Performance Report and Council Resolution	1	Tabling of Institutional Performance Report and Council Resolution	Copy of the International Performance Report and Council Resolution	Copy of the International Performance Report and Council Resolution
N/ A	GG PP_TL3 7	Number of organisations performing	#	N/A	Manager: PMS	2	2	Conducting of organisational performance	1	Assessment of Senior Managers Report	N/A	N/A	Assessment of Senior Managers Report	N/A
N/ A	GG PP_TL3 8	Number of employees	#	N/A	Manager: PMS	2	2	Conducting of organisational performance	1	Assessment of Senior Managers Report	N/A	N/A	Assessment of Senior Managers Report	N/A

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Pro posed Budget	Responsible Official	Performance Score	Annual Target 2025/26	Annual Target Descript ion	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL38	P MS	Accounting Officer's	N/A	N/A	Manager: PMS	14 days after the adoption of the IDP and Budget	Submission of Draft SDBIP for next financial year to the Executive Mayor by 15 June each year	N/A	Submission of Draft SDBIP for the next financial year to the IDP and Budget	14 days after the adoption of the IDP and Budget	Submission of Draft SDBIP for the next financial year to the IDP and Budget	N/A	N/A	N/A	N/A	Draft SDBIP for the New Financial year and proof of submission

Project Number		SBU	Key Performance Indicator (KPI)	Unmet Maturity (UoM)	Performance Indicator (KPI)	Annual Target Description	Q1 POE	Q1 Quarter 1	Responsible Official	Report Period	Q2 POE	Q2 Quarter 2	Q3 POE	Q3 Quarter 3	Q4 POE	Q4 Quarter 4	Portfolio of Evidence (POE)
Project Name	Phase																Final SDBIP for the New Financial year and proof of submission
PP-MS	GG-TL3-9	Approved final SDBIP for next financial year by the Executive Mayor within 28 days after the adoption of the IDP	N/A	Manager: PMS	N/A	Approval of final SDBIP for next financial year by the Executive Mayor within 28 days after the adoption of the IDP	N/A	28 days after the adoption of the IDP and Budget	Approval of final SDBIP for next financial year by the Executive Mayor within 28 days after the adoption of the IDP and Budget	N/A	28 days after the adoption of the IDP and Budget	N/A	N/A	N/A	N/A	28 days after the adoption of the IDP and Budget	
PP-MS	GG-TL3-9	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	N/A	Final SDBIP for the New Financial year and proof of submission	Final SDBIP for the New Financial year and proof of submission	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Budget each year	Responsible Official	Annual Target Descript ion	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)
N/A	GG PP-TL40	Municipal Clusters	#	24000	Manager Clusters	13	Service delivery reports	Quarterly reports	Service delivery reports	Quarterly reports	Service standa rd reports on municipal and government services & programmes per cluster	Service standa rd reports on municipal and government services & programmes per cluster	Service standa rd reports on municipal and government services & programmes per cluster	Service standa rd reports on municipal and government services & programmes per cluster	Service delivery reports
		Number of cluster offices that provide municipal services & other government services by 30 June each year													

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Reported Bu dg et	Respon sible Offic ial	Annual Tar get 202 5/26	Annual Des cription	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 Target Description	Q4 POE	Portfo lio of Evidence (POE)
N/ A	GG PP_TL4_1	Municipal Clusters	#	3 000 000	Manager Clusters	1	Mobile Service Centre established by 30 June each year	n/a	Installation of benches, fixing of perimeter fences and project completion	n/a	Payment certificate, practical completion certificate	n/a	n/a	n/a	n/a	Payment certificate, completion certificate
N/ A	GG PP_TL4_2	PMU	#	N/A	Manager: PMU	4	Performance Assessment of Service Providers	1	Performance Assessment of Service Providers	1	Performance Assessment of Service Providers	1	Performance Assessment of Service Providers	1	Performance Assessment of Service Providers	Reports on the Performance Assessment of Service Providers
																Reports on the Performance Assessment of Service Providers

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Descripti on	Q1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL4	PMU	#	N/A	Manager: PMU	IUDG Grants Recollection Report Developed by 30 June each year	IUDG Gran ts Rec oncili ation Rep ort deve loped	IUDG Expen diture Report signed by the City Manager	IUDG Expen diture Report signed by the City Manager	IUDG Expen diture Report signed by the City Manager	IUDG Expen diture Report signed by the City Manager	3	Submission of monthly (January, February and March 2026) IUDG expenditure report	3	Submission of monthly (April, May and June 2026) IUDG expenditure report	IUDG Expenditure Report signed by the City Manager		
N/A	GG PP-TL4	PMU	#	N/A	Manager: PMU	New	IUDG quarterly reports Developed by target date	IUDG quarterly report Developed by target date	IUDG quarterly report Developed by target date	IUDG quarterly report Developed by target date	IUDG quarterly report Developed by target date	1	IUDG quarterly report Developed by target date	1	IUDG quarterly report Developed by target date	1	IUDG quarterly report Developed by target date	
N/A	GG PP-TL4	PMU	#	N/A	Manager: PMU	New	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	2	Contractor/Consultant Meetings for	3	Contractor/Consultant Meetings for	3	Contractor/Consultant Meetings for	
N/A	GG PP-TL4	PMU	#	N/A	Manager: PMU	New	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	Contractor/Consultant	2	Minutes of meetings and attendance	3	Minutes of meetings and attendance	3	Minutes of meetings and attendance	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Annual Target Get 2025/26	Annual Target Description	Quarter 1	Q1 POE	Quarter 2	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 POE	Portfolio of Evidence (POE)
N/A	IDP	Meetings held by target date					Meetings held	quarter 1	registrars	quarter 2	registrars	quarter 1	registrars	quarter 1	registrars	Copy of Draft Status Quo Analysis, Newspaper advert
N/A	GG PP-TL4-7	Draft Status Quo Analysis Report Published for Comments and Inputs before the 30 September each Financial year	Manager: IDP	N/A	Manager: IDP	30 th September 2024	Draft Status Quo Analysis Report Published on Newspaper	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Copy of Draft Status Quo Analysis, Newspaper advert
N/A	GG PP-TL4-8	Draft Project Report Published for Comments	Da te	N/A	Manager: IDP	31-March-25	Draft Projects Report Published on	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Copy of the Draft Projects Report
																Copy of the Draft Projects Report

Project Number	SBU	Key Performance Indicator (KPI)	Quarter 1	Q1 POE	Quarter 2	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 POE	Portfolio of Evidence (POE)
Unite (UoM)	Proposed Budget	Responsible Official	Performanceanc e Baselin e	Annual Target Descript ion	Annual Target Descript ion	Published on Ne ws paper	Inputs before the 31 March each Financial year	and Inputs before the 31 March each Financial year	Adoption of Draft IDP by Council	Adoption of Draft IDP by Council	Council Resolution, Copy of Draft IDP
N/A	GG PP-TL4-9	IDP	Submitting the next financial year Draft IDP and Budget to Council for adoption by 31 March each year (three months before the start of	Manager: IDP	31-Mar-25	31-Mar-26	N/A	N/A	N/A	N/A	Council Resolution, Copy of Draft IDP

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Get 2025/26	Annual Target Description	Q1 POE	Q2 POE	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG_PP_TL5_0	IDP	Approval of the current financial year IDP, Budget and PMS Schedule (Process Plan) by 30 August each year (S21 of the MFMA)	Date	N/A	Manager: IDP	31-Aug-24	30-Aug-25	Approval of the IDP, Budget, PMS Schedule (Process Plan) by Council	N/A	N/A	N/A	Council Resolution and Final Processes Plan	N/A	Council Resolution and Final Processes Plan

Project Number	SBU	Key Performance Indicator (KPI)	Unmet M	Proposed Budget	Responsible Official	Performance Score (UoM)	#	Manager: IDP	Number of IDP, Budget and PMS Steering Committee Meetings held by 30 June each Financial year	Annual Target Descript ion	Q1 POE	Qua rter 1	Q2 POE	Qua rter 2	Q3 POE	Qua rter 3	Q4 POE	Qua rter 4	Q4 Target Description	Portfolio of Evidence (POE)	
Q1 Target Description	Q2 Target Description	Q3 Target Description	Q4 Target Description																		
N/A	GG_PP_TL5_1	IDP	#	N/A	Manager: IDP	3	1	1st IDP Steerin g Committee Meeting held/Analysis Phase)	N/A	Agend a, Minute Minutes, Attendance Register	N/A	2nd IDP Steerin g Committee Meeting held(Draft IDP and Draft Budget)	N/A	Agend a, Minute Minutes, Attendance Register	1	3rd IDP Steerin g Committee Meeting held(Final IDP and Final Budget)	N/A	Agend a, Minute Minutes, Attendance Register	1	Agenda, Minute Minutes, Attendance Register	
N/A	GG_PP_TL5_2	IDP																			

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	#	Number of Public Participation Sessions for Draft IDP/Budget Conducted in all Municipal Clusters by 30 April each Financial Year	#	Manager: IDP	Annual Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
																Q1 Target	Q1 Target
N/A	GG PP-TL5-4	IDP	#	N/A	Manager: IDP	10	10	IDP Public Participation Meetings for Draft IDP/Budget Conducted	N/A	N/A	N/A	N/A	N/A	10	10	Agenda, attend ance Registrars, Public Notice, Budget	Agenda, attend ance Registrars, Public Notice, Budget
N/A	GG PP-TL5-5	IDP	#	N/A	Manager: IDP	9	9	Directorate Strategic planning sessions convened	N/A	N/A	N/A	N/A	N/A	9	9	Directo rates Strateg ic plannin g sessio ns convened by the30t	Agenda, attend ance Registrars, Sched ule

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Report Period	Responsible Official	Performance Score	Annual Target	Quarter 1	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
PRJ-EC-N-AM-E	Finance Department	Revenue Growth	(\$M)	the 30th October each Financial Year	Finance Manager	85	Annual Target: 5% Growth	Actual: 6%	Met	Annual Report by the 30th October	Met	Annual Report by the 30th October	Met	Annual Report by the 30th October	Met	Annual Report by the 30th October	Met	Annual Report by the 30th October
N/A	GG-PP-TL5-6	Assets Management	#	N/A	Number of GRAP compliant fixed assets registered	1	(1) 31 August 2025	Manager: Asset Management	Met	Number of GRAP compliant fixed assets registered	Met	Number of GRAP compliant fixed assets registered	Met	Number of GRAP compliant fixed assets registered	Met	Number of GRAP compliant fixed assets registered	Met	Number of GRAP compliant fixed assets registered
					complied and updated by 31 August each year			complied and updated by 31 August each year		complied and updated by 31 August each year		complied and updated by 31 August each year		complied and updated by 31 August each year		complied and updated by 31 August each year		complied and updated by 31 August each year
																		Compliant fixed asset register

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Maturity (UoM)	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Get 5/26	Annual Target Descript ion	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Q4 POE	Q4 Target Description	Portfolio of Evidence (POE)	
																	Minutes of the ASC	Minutes of the ASC
N/A	GG_PP_TL5_7	Assets management	100% of completed infrastructure assets unbundled in accordance with the accounting framework by 30 June each year	N/A	Manager: Asset Management	100%	100% unbundling Report	100% unbundling of completed projects	100%	100% unbundling Report	100% unbundling of completed projects	100%	100% unbundling Report	100%	100% unbundling Report	1	Number of Asset Management	Number of Asset Management
N/A	GG_PP_TL5_8	Assets management	#	N/A	Manager: Asset Management	7	4	1	Number of Asset Management	Minutes of the ASC	Minutes of the ASC	1	Minutes of the ASC	1	Minutes of the ASC	1	Number of Asset Management	Minutes of the ASC

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performanceanc e Baseline	Annual Target Get 2025/26	Annual Targ et Descript ion	Q1 POE	Q1 Target Description	Q2 POE	Q2 Target Description	Q3 POE	Q3 Target Description	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG_PP_TL5_9	Committee meetings held by 30 June each year	age ment	#	N/A	Manager SCM	1	(1) 31 Aug 2024	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	GRAP Compliant Inventory register
N/A	GG_PP_TL6_0	Suppli Chai n Management	Number of GRAP compliant inventory register compiled and maintained by 31 August each year	#	N/A	Manager SCM	1	(1) 31 Aug 2024	GRAP complian t inventory register compiled and maintained	Number of GRAP compliant inventory register compiled and maintained	N/A	N/A	N/A	N/A	N/A	N/A	N/A	GRAP Compliant Inventory register
N/A	BTO	Maintain the Unqualified Audit	CFO / DCF O	#	N/A	Unqualified Audit	Unqualified Audit	N/A	Main tain the Unqualified	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Signe d AGSA Audit opinio

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Proposed Budget	Responsible Official	Performance Score	Annual Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
																UIF register
N/A	GG_PP_TL6_1	BTO (%)	Percentage reduction on unauthorized expenditure	N/A	CFO / DCF O	Unauthorised expenditure	Percents reduction of unauthorized expenditure	N/A	N/A	N/A	N/A	N/A	25%	Reduction on unauthorized expenditure.	UIF register	UIF register
N/A	GG_PP_TL6_2	BTO (%)	Percentage reduction on irregular expenditure	N/A	CFO / DCF O	Irregular expenditure	Percentage reduction of irregular expenditure	UIF register	75%	Perception reduction on irregular expenditure	UIF register	75%	Perception reduction on irregular expenditure	UIF register	75%	Perception reduction on irregular expenditure

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Annual Target 2025/26	Annual Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	GG PP-TL6-3	BTO	Percentage reduction on fruitless expenditure	%	N/A	CFO / DCF O	Fruitless expenditure - R2 176 392	100% reduction of fruitless expenditure	UIF register	10% reduction of fruitless expenditure	UIF register	100% reduction of fruitless expenditure	UIF register	100% reduction of fruitless expenditure	UIF register	UIF register	Proof of submission of In-year monitoring report
N/A	GG PP-TL6-4	BTO	Number of In-year monitoring reports submitted to Treasury within 10 days after the end of the month	#	N/A	Manager: Budget and Reporting	12	Number of In-year monitoring reports submitted to Treasury within 10 days after the end of the month	3	3 In-year monitoring reports submitted to Treasury within 10 days after the end of the month	3	Proof of submission of In-year monitoring reports submitted to Treasury within 10 days after the end of the month	3	3 In-year monitoring reports submitted to Treasury within 10 days after the end of the month	3	Proof of submission of In-year monitoring report	

Project Number	SBU	Key Performance Indicator (KPI)	Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
N/A	Unit of M ea su re (UoM)	Pro posed Bu dg et	Responsible Official	Ann ual Tar get 202 5/26	Ann ual Des cription	Ann ual Des cription	Ann ual Tar get 202 5/26	Ann ual Des cription	Ann ual Tar get 202 5/26	Ann ual Rep ort	the mont h	3	Proof of submission of UIF reports submitted to treasury within 10 days after the end of the month
N/A	BTO	Number of UIF reports submitted to treasury	Manager SCM	3	12	Number of UIF reports submitted to treasury	3	3	3	3	3	3	Proof of submission of UIF reports submitted to treasury within 10 days after the end of the month
GG PP TL6 5			#	N/A									Proof of submission of UIF reports submitted to treasury within 10 days after the end of the month

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	BTO	N/A	GG PP-TL6	Number of quarterly financial statements submitted to stakeholders within 60 days after the end of the quarter	Q1 POE	Annual Target Description	Q1 Quarter 1	Q2 POE	Quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	Q3 POE	Quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	Q4 POE	Quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	Portfolio of Evidence (POE)		
Proposed Budget	Responsible Office	Performance Indicator	Budget	Annual Report	N/A	CFO / DCF O	3quarterly financial statements submitted to stakeholders within 60 days after the end of the quarter	1	1 quarter	1	1 quarter	1 quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	1	1 quarter	1 quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	1	1 quarter	Quarterly financial statements as submitted to stakeholders within 60 days after the end of the quarter	
Unaudited Budget	Approved Budget	Key Performance Indicator (KPI)	Revenue (UoM)	#	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Final Budget	Finalized Budget	Final Performance Indicator	Final Revenue (UoM)																
Annual Budget	Annual Target	Annual Description	Annual Revenue (UoM)																

Project Number	SBU	Key Performance Indicator (KPI)	BTO	Number of consolidated financial statements submitted to stakeholders within 90 days after the end of the quarter	#	N/A	CFO / DCO	1	Submission of consolidated financial statements submitted to stakeholders within 90 days after the end of the quarter	N/A	1	Consolidated financial statements submitted to stakeholders within 90 days after the end of the quarter	N/A	Q1 Target Description	Annual Target 1	Annual Target Descript ion	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
N/AN/AM	GG PP-TL67	Unit of M ea su re (UoM)	Pro posed Bu dg et	Respon sible Offic ial	Perf orman ce Baselin e	Ann ual Rep ort	Ann ual Tar get 202 3/24	Ann ual Des cription	Submissi on of consolidated financial statements to stakeholders within 90 days after the end of the quarter	N/A	1	Submission of consolidated financial statements submitted to stakeholders within 90 days after the end of the quarter	N/A	1	consolidated financial statements submitted to stakeholders within 90 days after the end of the quarter	Ann ual Des cription	Ann ual Des cription	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Consolidated annual financial statement

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Business Requirements (UoM)	BTO #	Number of annual financial statements submitted to the Auditor General by 31st August each Financial Year	Performance Score	Annual Target Date	Quarter 1	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3	Q3 Target Description	Q3 POE	Quarter 4	Q4 Target Description	Q4 POE	Portfolio of Evidence (POE)
										Annual Budget	Annual Report	Annual Financial Statement						
Project Numb N a m e	GG PP-TL6-8	Unmet Business Requirements (UoM)	#	N/A	Number of annual financial statements submitted to the Auditor General by 31st August each Financial Year	1	Sub 1	1	N/A	1 annual financial statement submitted to the Auditor General by 31st August 2024	N/A	N/A	N/A	N/A	N/A	N/A	N/A	annual financial statement
N/A	GG PP-TL6-9	Legislative Support	#	R1	Manager 500 000	New	N/A	N/A	N/A	Conduct training for Ward Committee Training Conducted by	N/A	N/A	N/A	N/A	N/A	N/A	1	1 Ward Committee Training conducted
N/A	GG PP-TL6-9	Legislative Support	#	R1	Manager 500 000	New	N/A	N/A	N/A	Conduct training for Ward Committee Training Conducted by	N/A	N/A	N/A	N/A	N/A	N/A	1	1 Ward Committee Training conducted

Proj ect Nu m ber	SBU	Key Perfor mance Indicat or (KPI)	Un it of M ea su re (U o M)	Pro po sed Bu dg et	Res pon sible Offic ial	Perf orm anc e	Ann ual Targ et Des crip tion	Q1 POE	Q1 Target Descri ption	Q2 Target Descri ption	Q2 POE	Qu art er 3	Q3 POE	Qu art er 3	Q4 Target Descri ption	Q4 POE	Portfo lio of Evide nce (POE)	
Pr oj ec t N a m e	Un it of M ea su re (U o M)	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year	30 June each year		
N/A	GG PP - TL7 0	Leg al Ser vices	Numbe r of Dele gations of Power s	#	R3 00 000 .00	Man ager Legal Services	New 1	Dele gatio ns of Power s	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	Revie wed delega tions of power s	
			Review ed by 30 June each year					Revi ew ed									Counci l resolut ion and approv ed delega tions of power s	
																		Counci l resolut ion and approv ed delega tions of power s

4. Municipal Transformation and Institutional Development

Key Performance Area (KPA)	• Municipal Transformation and Organisational Development
Outcome 9:	• Responsive, Accountable, Effective and Efficient Local Government System
Pillar	<ul style="list-style-type: none"> • Smart Governance • Smart People • Smart Mobility • Smart Living
SDF objective	<ul style="list-style-type: none"> • To enhance, strengthen and maintain the economic vitality, attractiveness and quality of life of the main urban areas in the municipality and to enhance the image and value of Polokwane as the provincial capital of Limpopo and to leverage optimum economic value in regard thereto. • To strengthen and enhance skills development and general education and training in support of the growing services sector in the municipality • Promotion of good governance and the participation of local communities in the municipal affairs
Municipal IDP Priority	<ul style="list-style-type: none"> • Ensure long-term planning capacity, monitoring and evaluation. • Improving transport, roads and bridges • Increased access to municipal services to all households
IDP Strategic Objective	<ul style="list-style-type: none"> • To ensure community confidence in the system of local government • To ensure efficiency and effectiveness of municipal administration • Promotion of economic growth, job creation and sustainable human settlements • Increased access to municipal services to all households

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Approved Budget	Performance Baseline	Annual Targets	Q1 POE	Q2 POE	Q3 POE	Q4 POE	Portfolio of Evidence (POE)
MTO-DT-L1	N/A	Human Resources Development	#	N/A	N/A	Submission of Revised WSP to LGS ETA by the 30th of April each year and submit a new plan to Council at the end of the duration of the plan	N/A	N/A	N/A	N/A	Acknowledgment letter from LGSETA
											Acknowledgment letter from LGSETA
											Acknowledgment letter from LGSETA
											Acknowledgment letter from LGSETA

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Measures	Approved Budget	Performance Baseline	Annual Targets	Q1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
MTO_D_T_L2	N/A	Human Resources Management	# Submission of Employment Equity Report to the Department of Labour by 15 January each year	N/A	1	1	Submission of Employment Equity Report to the Department of Labour by 15 January each year	N/A	N/A	N/A	1	Submission of Employment Equity Report to the Department of Labour by 15 January	N/A	Acknowledgement Letter from Department of Labour	
MTO_D_T_L3	N/A	Human Resources Development	# Number of new External Students awarded study bursaries for the	R2 700 000 (new intakes and existing)	40	50	Awarding of 50 bursaries to external students	N/A	N/A	N/A	50	Awarding of 50 bursaries to external students	N/A	External Bursaries Report	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Approved Budget	Performance Baseline	Annual Target	Quarterly Target	Quarterly POE	Quarterly Target	Quarterly POE	Quarterly Target	Quarterly POE	Quarterly Target	Quarterly POE	Portfolio of Evidence (POE)	
															Quarter 1	Quarter 2
MTO_D_T_L4	N/A	Human Resources Development	Number of Graduates	R2 100 000	New #	10	N/A	N/A	5	Awarding of internships / Experiential / Learning opportunities to 105 students	N/A	N/A	N/A	N/A	Internships/Experiential/Learnership Report	
		next academic year by 30th June each year														

Project Portfolio of Evidence (POE)											
Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Approved Budget	Performance Baseline	Annual Target	Q1 Target Description	Q1 POE	Q2 Target	Q2 POE	Q3 Target
											Q4 Target Description
MTO_D_T_L5	N/A	Human Resources Management	% of training sessions on application and understanding of code of conduct for new employees by 30 June each year	N/A	100 %	10 0 %	% of training sessions on application and understanding of code of conduct for new employees per quarter	Attendance Registers	10 0 %	% of training sessions on application and understanding of code of conduct for new employees per quarter	Attendance Registers
MTO_D_T_L6	N/A	Human Resources Development	Number of institutional organizational structures	#	N/A	New 1	Number of institutional organizational structures	N/A	N/A	N/A	Institutional Organization Structure Review

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UOM)	Approved Budget	Performance Baseline	Annual Target Description	Q1 Target Description	Q1 POE	Q2 Target Description	Q2 POE	Q3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)					
															Q1 Target 1	Q2 Target 2	Q3 Target 3	Q4 Target 4	Invitations/Mi nutes /Attendance registers	Invitations/Mi nutes /Attendance registers
MTO D_T L7	N/A	Human Resources Development	Number of employees trained by June each year	#	R13	New	65	650	650 employees trained by June 2025	Training Report	16	163 employees to be trained	Training Report	16	162 employees to be trained	Training Report	16	162 employee s to be trained	Training Report	162 employee s to be trained
MTO D_T L8	N/A	Human Resources Development	Number of LLF meetings held by 30 June each financial year	#	N/A	New	10	3	3 LLF meetings held per	Invitations/Mi nutes /Attendance registers	3	3 LLF meetings held per	Invitations/Mi nutes /Attendance registers	2	2 LLF meetings held per	2 LLF meetings held per	2 LLF meetings held per	2 LLF meetings held per	2 LLF meetings held per	

Project Overview										Performance Metrics										Risk & Compliance									
Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Approved Budget	Performance Baseline	Annual Target	Annual Target Description	Q1 Target	Q1 POE	Q2 Target	Q2 POE	Q3 Target	Q3 POE	Q4 Target	Q4 POE	Portfolio of Evidence (POE)													
MTO D_T L9	N/A	Human Resources	Number of employees	R1 000 000	New #	18 0	Number of employees	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports												
		Age Management	June each year.																										
MTO D_T L9	N/A	Human Resources	Number of employees	R1 000 000	New #	18 0	Number of employees	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports	45	Medical Testing Reports												
		Management	medically tested	(OHS) by 30 June each year			medically tested			medically tested		medically tested		medically tested		medically tested		medically tested											
MTO D_T L10	N/A	Human Resources	Number of internal bursaries awarded	R2 293 167	#	51 40	Awarded bursaries to 40 internal staff members	N/A	N/A	N/A	N/A	N/A	N/A	40	Awarded bursaries to 40 internal staff members	N/A	N/A	Internal Bursaries Report											

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Approved Budget	Performance Baseline	Annual Target	Q1 Target	Q1 POE	Q2 Target	Q2 POE	Q3 Target	Q3 POE	Quarter 4 Target	Quarter 4 POE	Portfolio of Evidence (POE)			
															Q1 Description	Q2 Description	Q3 Description	Q4 Description
MTO D_T L13	N/A	Number of graduates appointed in the municipality by 30 June 2026	#	N/A	New	4	Total number of graduates appointed by the municipality	N/A	N/A	N/A	N/A	N/A	N/A	4	Employment reports	Employment reports	Employment reports	Employment reports
MTO D_T L14	N/A	The number of employees equity targets reports on groups employed	#	N/A	New	4	4 reports	1	Report	1	Report	1	Report	1	Report	1	Report	1

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Approved Budget	Performance Baseline	Annual Target	Q1 Target	Q1 POE	Q2 Target	Q2 POE	Q3 Target	Q3 POE	Quarter 4 Target	Q4 POE	Portfolio of Evidence (POE)
MTO-D-T-L15	N/A	Human Resources Development (EAP)	% of employees referred to external well-being	%	R1 400 000	New	100 %	Refer employees for external intervention	100 %	Refer employees for external intervention	100 %	Refer employees for external intervention	100 %	Refer employees for external intervention	Refer Report
			in the three highest levels of management in comparison with a municipalities approved employee equity plans												Refer Report

Project Number	SBU Name	Key Performance Indicator (KPI)	Unit of Measure (UoM)	Approved Budget	Performance Baseline	Annual Target	Q1 Target	Q1 POE	Q2 Target	Q2 POE	Quarter 3 Target	Q3 POE	Quarter 4 Target	Q4 POE	Portfolio of Evidence (POE)	
															Reviewed OHS Policy Council Resolution	Reviewed OHS Policy Council Resolution
MTO_D_T_L16	N/A	Human Resources Management	#	N/A	New	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		Intervention														

5. Financial Viability

Key Performance Area (KPA)		Financial Viability															
Outcome 9:		Responsive, Accountable, Effective and Efficient Local Government System															
Pillar	SDF objective	Smart Governance															
Municipal IDP Priority	IDP Strategic Objective	To enhance, strengthen and maintain the economic vitality, attractiveness and quality of life of the main urban areas in the municipality and to enhance the image and value of Polokwane as the provincial capital of Limpopo and to leverage optimum economic value in regard thereto.															
IDP	Strategic Objective	Promotion of sound financial management to ensure financial sustainability															
FY	Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget (UoM)	Responsible Official	Performance Baseline	Annual Target 2025/26	Quarter 1	Q1 POE	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 POE	Portfolio of Evidence (POE)	Approved funded annual budget
TLO	N/A	Budget and Reporting	#	N/A	N/A	Manager: Budget and Reporting	From 2024/25 Annual Report	1	N/A	N/A	N/A	N/A	N/A	N/A	1	funded annual budget adopted as per MFM Act by 30 May	Approved funded annual budget adopted as per MFM Act by 30 May
FV ₁																	

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measurement (UoM)	Proposed Budget	Responsible Official	Performance Baseline From 2024/25 Annual Report	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
FV-TL0_2	N/A	Budget and Reporting	#	N/A	Manager: Budget and Reporting	1	1 funded adjustment budget adopted by 28 February	N/A	N/A	N/A	N/A	1 funded adjustment budget adopted by 28 February	1 approved funded adjustment budget adopted by 28 February	N/A	N/A	Approved funded adjustment budget
FV-TL0_3	N/A	Budget and Reporting	%	N/A	Manager: Budget and Reporting	100%	(100%)	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s:	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s: Annually Table d budget	100% 16 Data Strings report s: Annually Table d budget	MsC OA Data Strings report t
FV-TL0_4	N/A	Expenditure Management	% of creditors paid within 30 days	N/A	Manager: Expenditure Management	100%	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	100% of creditors paid within 30 days	Age Analysis and MFM A S71	% of creditors paid within 30 days

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget	Responsible Official	Performance Baseline	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
FV-TLO 5	N/A	Free Basic Services	% of Households with access to free basic services to all qualifying people in the municipal's area of jurisdiction	%	N/A	Manager: Revenue and Customer Care	100%	100%	100% of Households with access to free basic services to all qualifying people in the municipal's area of jurisdiction	Indigent Report	upon receipt of invoice	upon receipt of invoice	Repo rt	upon receipt of invoice	Indigent Report	
			upon receipt of invoice'		geme nt											

Project Number	SBU	Key Performance Indicator (KPI)	Unit Measure	Proposed Budget (\$M)	Responsible Official	Unmet Budget	Performance Baseline From 2024/25 Annual Report	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
FV-TL06	N/A	Financial Viability	%	N/A	Manager: Revenue and Customer Care	85%	Percentage collection of revenue billed; total billed vs total collected	88%	Percentage collection of revenue billed; total billed vs total collected	88%	Percentage collection of revenue billed; total billed vs total collected	88%	Percentage collection of revenue billed; total billed vs total collected	88%	Percentage collection of revenue billed; total billed vs total collected	88%	Billing vs Collection Report
FV-TL06A	N/A	Financial Viability	%	N/A	Manager: Revenue and Customer Care	New	Percentage collection of outstanding debts monthly	88%	Percentage of outstanding debts collected monthly.	88%	Percentage of outstanding debts collected monthly.	88%	Percentage of outstanding debts collected monthly.	88%	Percentage of outstanding debts collected monthly.	88%	Billing vs Collection Report
FV-TL07	N/A	Financial Viability	%	N/A	Manager: Revenue and Customer Care	76%	Percentage collection of government debt outstanding	80%	Percentage collection of government debt outstanding	80%	Percentage collection of government debt outstanding	80%	Percentage collection of government debt outstanding	80%	Percentage collection of government debt outstanding	80%	Governance Report

Project Number	SBU Name	Key Performance Indicator (KPI)	Unmet Assurance Indicator (UoM)	Proposed Budget	Responsible Officer	Performance Baseline From 2024/25	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)	
FV-TL08	N/A	Business and Financial Planning	%	N/A	Manager: Business and Financial Planning	85%	90%	Percentage collection of land/property debts outstanding vs total collected. (Land and Property debts)	90%	Percentage collection of land/property debts outstanding vs total collected. (Land and Property debts)	90%	Percentage collection of land/property debts outstanding vs total collected. (Land and Property debts)	90%	Percentage collection of land/property debts outstanding vs total collected. (Land and Property debts)	90%	Land and Property debt vs debt collected.	
		nding vs total debt collected (Government debt)					nding vs total debt collected		nding vs total debt collected		nding vs total debt collected		nding vs total debt collected		nding vs total debt collected		Land and Property debt vs debt collected.
																	Land and Property debt vs debt collected.
																	Land and Property debt vs debt collected.

Project Number	SBU	Key Performance Indicator (KPI)	Unmet Measure	Proposed Budget	Responsible Officer	Performance Baseline	Annual Target 2025/26	Quarter 1	Q1 POE	Quarter 2	Q2 POE	Quarter 3	Q3 POE	Quarter 4	Q4 POE	Portfolio of Evidence (POE)
FV-TL09	N/A	SupPLY Chain Management	Percentage of service providers appointed within 90 days from the closing date of the advertiser	%	N/A	Manager: SCM	100%	100%	Percentage of service providers appointed within 90 days from the closing date of the advertiser	25%	Percentage of service providers appointed within 90 days from the closing date of the advertiser	25%	Percentage of service providers appointed within 90 days from the closing date of the advertiser	25%	Percentage of service providers appointed within 90 days from the closing date of the advertiser	Dem and Mana gement Repo rt
FV-TL10	N/A	Expenditure Management	Number of payroll reconciliations prepared by 30 June each year.	#	N/A	Manager: Expenditure Management	12	12	Payroll reconciliations prepared	3	Payroll reconciliations prepared	3	Payroll reconciliations prepared	3	Payroll reconciliations prepared	Payroll reconciliation prepared

Project Number	SBU	Key Performance Indicator (KPI)	Unit of Measure	Proposed Budget (UoM)	Responsible Official	Performance Baseline From 2024/25 Annual Report	Annual Target Description	Quarter 1 Target Description	Q1 POE	Quarter 2 Target Description	Q2 POE	Quarter 3 Target Description	Q3 POE	Quarter 4 Target Description	Q4 POE	Portfolio of Evidence (POE)
FV_TL1	N/A	Business and Financial Planning	#	N/A	Manager: Business and Financial Planning	12	12 Investment recon ciliations prepared	Number of investment recon ciliations prepared	3 Investment recon ciliations prepared	Number of investment recon ciliations prepared	3 Investment recon ciliations prepared	Number of investment recon ciliations prepared	3 Investment recon ciliations prepared	Number of investment recon ciliations prepared	Investment reconstruction	
FV_TL2	N/A	Business and Financial Planning	#	N/A	Manager: Business and Financial Planning	11	4	Number of investment meetings held by 30 June each year.	1 Number of investment meetings held	Number of investment meetings held	1 Number of investment meetings held	Number of investment meetings held	1 Number of investment meetings held	Number of investment meetings held	Attendance register	