
PUBLIC NOTICE

Thursday, 26 June 2025

MUNICIPAL TARIFF ADJUSTMENTS EFFECTIVE 01 JULY 2025 AND INDIGENT SUPPORT APPLICATIONS

Polokwane Municipality hereby notifies all residents, businesses and stakeholders of the **approved tariff adjustments** for the **2025/2026 financial year**, effective from 01 July 2025. These increases are necessary to sustain quality service delivery and are implemented in line with national regulatory frameworks and input costs from bulk service providers.

Polokwane Municipality sources bulk **electricity** from **Eskom** and **water** from **Lepelle Northern Water (LNW)**.

The **Executive Mayor, Cllr Makoro John Mpe** has reiterated that Polokwane Municipality will continue to exercise financial prudence by **aligning its tariff increases** with those of **Eskom and LNW** and **will not exceed the percentages imposed** by these bulk suppliers.

Tariff adjustments are as follows:

- **Water:** A **block tariff increase** ranging between **10.2% and 11.2%**, depending on consumption levels.
- **Electricity:** An **increase of 11.32%**, in line with the guidelines issued by the National Energy Regulator of South Africa (NERSA).
- **Other municipal services** (refuse removal, sewer, etc.): A **uniform increase of 6%**.
- **Rates and taxes:**
 - A **3% increase** applicable to residential properties, agricultural land, public service infrastructure and public benefit organisations, implemented in accordance with National Treasury Circular 129 minus 1.4%.
 - A **6% increase** will apply to business, commercial and industrial properties, properties used for public service purposes (organs of state), mining activities, non-permitted land uses and privately owned open spaces.

SUPPORT FOR INDIGENT HOUSEHOLDS

The municipality continues to protect its most vulnerable residents through the following **indigent support package**:

- 6 kilolitres of free water
- 100 kWh of free electricity
- 100% subsidy for refuse removal and sewer charges
- 100% rebate on property rates

Indigent applications are currently open at the **Civic Centre and all cluster offices**. To qualify, the **combined household income must not exceed R5,740** per month and the applicant must be:

- 18 years old or above; and
- South African citizen.

The application must be accompanied by the following document:

- Copy of ID;
- Proof of income;
- Bank statement (where applicable); and
- Marriage or death certificate (where applicable).

For further information, contact municipal Customer Care Centre on **015 290 2000**.

ENDS

ISSUED BY POLOKWANE MUNICIPALITY: Communications and Marketing Unit

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