



REFUSE TARIFF POLICY

2025/2026

PREAMBLE

Whereas section 74 of the Local Government: Municipal Systems Act, 2000 (Act No 32 of 2000) requires a municipal council to adopt a tariff policy on the levying of fees for municipal services;

And whereas the tariff policy should at least include the principles contained in section 74(2) of the Act, thus giving effect to the By-Law required in terms of section 75 of the Act;

And whereas the tariff policy may differentiate between different categories of users, debtors, service providers, service standards and geographical areas as long as such differentiations do not amount up to unfair discrimination;

Now therefore the Municipal Council of the Polokwane Municipality adopts the following Tariff Policy:

1 **WATER.**

- 1.1 The categories of water consumers as set out in clause 9.3.4 shall be charged at the applicable tariffs as approved by the Council in each annual budget.
- 1.2 The first 6kl of water consumption per month shall be supplied pro rata free of charge to all indigent water consumers.
- 1.3 Because water is a scarce national resource, and this Municipality is committed to the prudent conservation of such resources, the tariff levied for domestic consumption of water shall escalate according to the volume of water consumed.
- 1.4 The tariffs for consumption of purified water shall be based on the levels reflected in the following table:-

CATEGORY OF CONSUMER	BASIC FIXED CHARGE (RAND/METER/MONTH)	UNIT CHARGE PER KL	LEVEL OF CONSUMPTION (RAND)
DOMESTIC SUPPLY		X	0 – 5 KL 6 -15 KL 16 – 30 KL 31 -50 KL 51-100 KL >100 KL
NON-DOMESTIC SUPPLY	X	X	0 – 30 KL 31 -50 KL 51-100 KL >100 KL
CATEGORY OF CONSUMER	BASIC FIXED CHARGE (RAND/METER/MONTH)	UNIT CHARGE PER KL	LEVEL OF CONSUMPTION (RAND)
INDUSTRIAL SUPPLY	X	X	0 – 30 KL 31 – 50 KL 51-100 KL 101-20 000 KL >20 000 KL

SILIKON SMELTERS	X	X	Subject to CR92/11/19
PUBLIC WORKS	X	X	Flat Rate
DALMADA WATER CORPORATION & BROADLANDS	X	X	Flat Rate
SCHOOLS & HOSTELS	X	X	Flat Rate
POTGIETERSRUS PLATINUM LTD	X	X	Flat Rate
LEZMIN 3535	X	X	Flat Rate
Departmental (Municipality)		X	Flat Rate

- 1.5 After accounting for free water and basic charges, the cost of water in the first step will be calculated at break even.
- 1.6 A basic charge per water meter or unit in the municipal area, as determined by the Council from time to time, may be charged against certain water consumers.
- 1.7 Where consumers within an approved township establishment are not connected to the water services, but can reasonably be so connected, an availability tariff will be payable.

2 **REFUSE REMOVAL**

- 2.1 A fixed monthly refuse removal charge shall apply to each category of users based on the costs of the service concerned and the applicable level of service, which can vary from once a week up to 7 times a week.
- 2.2 An availability charge per month will be levied on all erven or units within an approved township establishment where no building plan has been approved.
- 2.3 The fixed basic charge will be based on surface area of the erf or per skip container.

CATEGORY OF CONSUMER	LEVEL OF CHARGE (RAND MONTH)
<p>1. <u>BASIC CHARGE</u></p> <p>Basic charge per month on any erf, stand premises or other area per month.</p> <p>2. <u>ADDITIONAL CHARGE</u></p> <p><u>2.1 Residential</u></p> <p>1.Dwelling houses, churches and church halls which are used for that purpose and</p> <p>2.Improved premises used exclusively by and registered in the name of the Boy Scouts, Girl Guides, Voortrekkers or a similar organisation-per unit and</p> <p>3.Flats</p>	<p>2.1 (a) On an erf with a surface area not exceeding 500m²</p> <p>(b) All erven with a surface area more than 500m²</p> <p>(i)For the first 500m² of the surface area of the erf</p> <p>(ii) Thereafter, for the following 500m² or part thereof, of the surface area of the erf</p> <p>(iii) Thereafter, per 500m² or part thereof, of the surface area of the erf .</p> <p>Provided that where more than one dwelling-unit is erected on an erf, the area of such erf shall be divided by the number of dwelling-units thereon, and the charge, for each portion so obtained, shall be calculated in terms of the above formula as if such portion constitutes a separate erf.</p> <p>(iv) Maximum charge (11 000m²)</p> <p>Flat Rate per 1m³ container</p>
<p><u>Non-residential</u></p> <p>With or without improvements.</p>	<p>(i) For the first 300 m² or part thereof, of the surface area of the erf</p> <p>(ii) Thereafter, per 300 m² or part thereof, up to 9 300 m² of the surface area of the erf.</p> <p>(iii) Thereafter, per 1 000 m² or part thereof of the erf.</p> <p>Customers with an increase of more than 10% because of the implementation of the new tariff shall receive a 75% discount in the 2022/2023 financial year. 50% discount in the 2023/2024 financial year. 25% discount in the 2024/2025 financial year. And 100% will then be charged from 2025/2026</p>
<p><u>Other Services</u></p>	
<p>For the removal of domestic refuse where a mass container is specifically supplied for use by a specific premises</p>	<p>Flat Rate per mass container per removal</p>

<u>CATEGORY OF CONSUMER</u>	<u>LEVEL OF CHARGE (RAND MONTH)</u>
For the removal of garden refuse other than placed in plastic bags, per removal	Flat Rate per removal
For the removal of non-perishable refuse, excluding garden refuse	Estimated cost + 10%
Occasional Services:	Flat Rate per removal
Weltevreden Landfill Site Weighbridge.	Flat Rate per ton or part thereof.
Carcass removal and disposal thereof	Flat Rate per removal category

3 PROCEDURES AND ACCOUNTABILITY.

- 3.1 The Municipal Manager shall ensure that procedures to manage all aspects of this Policy are prepared in the form of a manual, reviewed regularly and that these are formally adopted by him for implementation. These procedures will include aspects in this Policy and subscribe to sound principles of internal control.
- 3.2 The Directors and Managers shall ensure compliance with the procedures as approved from time to time by the Municipal Manager to give effect to the provisions of this Policy.

4 SHORT TITLE.

This Policy shall be called the **Tariff Policy of the Polokwane Municipality.**

5. IMPLEMENTATION AND REVIEW OF POLICY

This policy shall be reviewed on an annual basis to ensure that is in line with the municipality's strategic objectives and with legislation.