

PUBLIC NOTICE

29 March 2021

WATER AND ELECTRICITY PREPAYMENT SYSTEM MIGRATION (TID ROLLOVER)

Polokwane Municipality has received communication from Standard Transfer Specification Association (STS) emphasizing an urgent need for prepaid vending systems migration. STS is the global standard for the transfer of electricity and other utility prepayment tokens.

STS says all prepayment meters based on STS technology will stop dispensing electricity from November 2024 hence a need to upgrade token vending system. Each credit token has a unique token identifier (TID) encoded into the 20 digits to prevent token replay at the meter. The TID is referenced to a base date of 1993 and will run out of range in 2024 (known as the TID Rollover event), thus causing the prepayment meter to stop accepting new tokens.

STS further adds that the migration process requires a substantial time, effort and resource loading on the part of the utility suppliers, so it is imperative that the remedial action process commences as a matter of urgency.

Based on that, the municipality will be rolling out a process plan to migrate the system from April month. A detailed implementation plan will be communicated to all users.

The municipality appeals for cooperation and patience of all customers during the progress to upgrade their electricity and water meters. More information on TID Rollover can be accessed through website www.tidrollover.co.za.

End

Issued by Communications and Marketing Unit