

PUBLIC NOTICE

Tuesday, 17 December 2024

REMINDER TO PAY YOUR MUNICIPAL ACCOUNT THIS FESTIVE SEASON

As the festive season draws closer and working days give way to holidays, Polokwane Municipality wishes to remind all residents to prioritize the payment of their municipal accounts.

Please note that **Credit Control and Debt Collection actions will continue throughout the festive period**. This includes the **termination of services** on all accounts that are more than **60 days in arrears**.

To avoid inconvenience, residents are encouraged to take advantage of the following available programmes at the municipality: Indigent Subsidy and Payment Arrangement Plans.

These services are offered at all municipal offices, including: Polokwane Municipality Rates Hall (Civic Centre Building); Seshego Zone A, C and H Cluster Offices; Mankweng Zone A and C Cluster Offices; and Sebayeng Cluster Office.

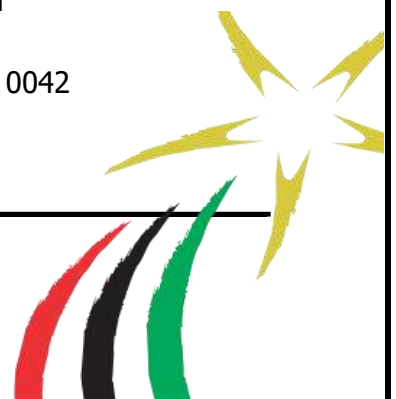
Customers whose accounts have been handed over are advised to make payment arrangements directly with the **debt collectors** using the provided contact details.

DEBT COLLECTOR	COLLECTIONS MANAGER	WHATSAPP CONTACT	TEL NUMBER	EMAIL ADDRESS
REVCO	Mbongeni Mkhize	072 320 4228	(010) 054 6791	gpmun@revenueconsulting.co.za
ALPHA COLLECTIONS	Pusetso Majola	071 250 2241	(010) 449 1580	pusetso@alphacollections.co.za
MAHUMANI INCORPORATED	Maipato Kheswa	073 121 6490 / 060 293 8250	(012) 055 0818 / (060) 293 8250	collections@mahumaniinc.co.za

For billing-related inquiries, profile updates and reconnections:

Email: gumanim@polokwane.gov.za | manokom@polokwane.gov.za | matjiem@polokwane.gov.za | ceciliap@polokwane.gov.za

Phone: 083 673 3238 | 083 301 3738 | 081 747 0878 | 081 517 0042



For **major queries, disputes and payments:** billingc@polokwane.gov.za |
payments@polokwane.gov.za

Polokwane Municipality appreciates your cooperation and wishes you a joyous and responsible festive season.

End!

ISSUED BY POLOKWANE MUNICIPALITY: Communications and Marketing Unit

 Polokwane Municipality  @PolokwaneMuni  Polokwane Municipality  www.polokwane.gov.za

